mpower inc.
since 1975



Annual Report 2025/26

Enhancing Abilities ● Supporting Families ● Strengthening Communities

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Acknowledgement of Country

Mpower acknowledges the Traditional Custodians of the lands on which we gather and work, namely, the Gunditjmara People and the Peek Whurrong People of the Eastern Maar Nation. We pay our respects to Elders past and present, and honour the world's oldest continuing cultures and their enduring connection to Country, community, and culture.

Who we are

Mpower was founded in 1975 around a kitchen table in Warrnambool, when a group of local families came together to address the lack of support available for children with disabilities. Their vision, determination and commitment to their community laid the foundations for what has grown into one of south-west Victoria's leading community-based organisations.

Today, Mpower is an accredited, not-for-profit organisation and registered NDIS provider, delivering high-quality, person-centred services that support individuals and families from early childhood through to older age. Our diverse range of services includes Therapy Services, Disability Services, Plan Management, Carer Support, Family Services, Parent Support and Residential Care. We also proudly own and operate North Edge Early Learning, a not-for-profit early childhood education and care service based in Warrnambool.

Operating from locations in Warrnambool, Hamilton and Portland, our services extend from Casterton to Camperdown, enabling us to support more than 1,400 people and families each year.

Our vision is a community inspired and empowered by people of all ages and abilities. Through collaboration, innovation and a strong commitment to inclusion, we work to create connected communities where everyone has the opportunity to thrive. More than a service provider, Mpower is a trusted partner, advocate and contributor to positive community outcomes.

As we celebrate more than five decades of service, we honour the legacy of our founders while continuing to evolve and grow. Building on a strong foundation, we remain committed to expanding access to essential services, strengthening partnerships across the region, and creating a future where every person feels valued, supported and connected.



Our Values

Respect

Value the diversity and contribution of all individuals.

Continuous Learning

Encourage personal growth and innovative thinking.

Quality

Embrace professionalism, excellence and integrity in everything we do.

Empowerment

Provide personal and family-led services in partnership which recognise and develop individuals' strengths.

Celebrating 50 Years

This year, Mpower proudly celebrated 50 years of supporting individuals, families and communities across South West Victoria. Since its beginnings in 1975 around a kitchen table, Mpower has grown into a trusted organisation delivering person-centred services that empower people of all ages and abilities.

To mark this milestone, Mpower hosted a free community celebration at its Warrnambool office, welcoming more than 300 clients, families, staff, supporters and community members. The event was a tremendous success and reflected the strong connections Mpower has built over five decades.

Guests enjoyed live music performed by Eddie Boyle, animal encounters with Wannon Creek Wildlife, Child at Hearts Entertainment featuring Ice Queen and Blue Dog, a jumping castle, face painting by The Colour Angel and a popular arts and crafts corner.

The Rotary Club of Warrnambool East generously provided a community BBQ, while a local coffee van served complimentary hot drinks throughout the afternoon.

The celebration was an opportunity to honour the vision of Mpower's founders, recognise the contribution of past and present staff, and thank the many individuals and families who have been part of Mpower's journey. It was a memorable occasion that celebrated not only 50 years of achievement but also Mpower's ongoing commitment to building inclusive, connected, and empowered communities.









Our Vision

A community inspired and empowered by people of all ages and abilities.

Our Purpose

To support individuals and communities to reach their full potential.

Our Role

- Support children, young people, and adults with a disability to build confidence and independence.
- Create a connected and inclusive community by supporting carers, families and individuals.

Our Priorities



President's Report

Michael Crothers



As I reflect on the 2025/26 financial year, I do so with a great sense of pride and optimism for Mpower's future.

This year marked a significant milestone as we celebrated 50 years of service to our community. Our 50th Anniversary Celebration in November provided a wonderful opportunity to recognise the many people who have contributed to Mpower's success over five decades, including staff, volunteers, Board members, clients, families and community supporters. While much has changed since 1975, our purpose remains unchanged: supporting people of all ages and abilities to live meaningful, connected and fulfilling lives.

While celebrating our history, the Board remained firmly focused on ensuring Mpower is well positioned for the future.

The environment in which Mpower operates continues to become increasingly complex. Disability reform, Thriving Kids, Family Services reform, workforce pressures and increasing regulatory requirements continue to reshape our sectors. Throughout the year, the Board worked closely with management to ensure Mpower remained financially sustainable, well governed and responsive to change.

I am pleased to report that Mpower remains in a strong financial position. The Board maintained a clear focus on financial stewardship throughout the year and was pleased to see the organisation continue its positive financial performance while investing in service growth and organisational capability. Sound financial management provides the foundation that allows Mpower to respond to new opportunities and continue delivering high-quality services to our community.

A significant area of focus for the Board was supporting Mpower's continued growth and future readiness. This included oversight of the expansion of Therapeutic Residential Care, preparation for major sector reforms and ongoing investment in governance, risk management and organisational capability. The Board also continued to strengthen its own governance practices through policy reviews, Board development activities, governance training initiatives and stakeholder engagement work.



President's Report

This was also a year of renewal within the Board itself. At the Annual General Meeting, I was honoured to be appointed President following the outstanding leadership of Rhys Boyle. On behalf of the Board and organisation, I sincerely thank Rhys for his five years of dedicated leadership.

We are particularly grateful that Rhys chose to remain on the Board throughout this year, providing valuable continuity, support and guidance during the leadership transition. I would also like to acknowledge Anthony Boyle, who stepped into the role of Treasurer, and welcome Robert Lane to the Board. Robert brings a long history with Mpower, together with extensive business and governance experience that is already contributing positively to Board discussions and decision-making. We were also pleased to welcome Tom Scarborough through the Observership Program. His fresh perspective, thoughtful questions and contributions enriched Board discussions throughout the year.

One of the things that has impressed me most during the year has been the strength of the Board itself. Our Directors bring diverse skills, experiences and perspectives, but share a common commitment to Mpower's purpose and values. Discussions are respectful, robust and focused on making the best decisions for the organisation and the people we support. It was particularly encouraging to see our Board self-assessment results improve during the year, reflecting the Board's commitment to continual learning and improvement.

On behalf of the Board, I would like to thank Chief Executive Officer Janette Lowe and the management team for their leadership throughout the year. The Board greatly values their professionalism, commitment and willingness to embrace both opportunities and challenges. I would also like to thank Mpower's staff, whose care, skill and dedication make a meaningful difference in the lives of the people we support every day.

As we conclude our 50th year, I am confident Mpower is well positioned for the future. With strong governance, capable leadership, dedicated staff and a clear commitment to our purpose, we enter the next chapter of Mpower's journey with confidence and optimism.

Michael Crothers
President, Mpower Inc.



Life Members *as at June 30, 2026*

We acknowledge and sincerely thank our Life Members. Their dedication has played a significant role in shaping the organisation we are today.

David Beggs, Gail Horne, Adam Kempton, Glynis Purcell and Vern Robson

Vale

Cath Lourey

Sadly, Cath Lourey, a founding contributor to Mpower, passed away on 27 May 2026, aged 93 years.

As the parent of a child with disability, Cath understood first-hand the challenges many families faced in finding support, connection and services. Determined to ensure families did not face those challenges alone, she connected with others in similar circumstances and helped build a community of support and advocacy.

In 1975, Cath was one of 12 founding members of the South West Support Group for the Handicapped, the organisation that would later evolve into Mpower. What began as families supporting one another grew into an enduring organisation dedicated to improving opportunities and outcomes for people with disabilities and their families.



Cath later served as Mpower's first Coordinator then Chief Executive Officer, as well as Board Member and Life Member. She will be remembered for her compassion, determination and vision, and for the lasting impact she has had on countless individuals, families and carers across our community.

Phyllis McLeish

Mpower acknowledges with sadness the passing of Phyllis McLeish on 13 August 2025, aged 93 years, just days before her 94th birthday.

Phyllis dedicated many years of service to Mpower and was a valued contributor to the organisation's growth and development. Her commitment reflected a genuine desire to support people with disabilities, their families and the broader community.

In 2000, Phyllis joined the Board and went on to serve for ten years, including as Treasurer, as a respected member of the Committee of Management.



Her contribution to the governance and leadership of Mpower helped guide the organisation through an important period in its history. In recognition of her longstanding service, Phyllis was awarded Life Membership following her retirement from the Board. She will be remembered with gratitude and respect for her enthusiasm, positive outlook and dedication to the Mpower community.

Board of Management

Michael Crothers, President



I am very grateful to be a Board member of an organisation that has such a profound and positive impact on participants and their families. As a parent of a child navigating the NDIS system, I understand the participant's journey through the system and the link between participant-centred practice and positive participant outcomes. I admire the professionalism of Mpower staff and have a strong appreciation of the important role Mpower plays in the community. I am very excited to see the organisation continue to broaden its positive community impact throughout South West Victoria over the coming years. I recognise the importance of governance in developing a strong organisation culture and strategic direction and enjoy contributing my extensive experience in driving and informing strategy and direction through data and statistical analysis.

Member of Board Executive Sub Committee
Chair of Finance and Audit Sub Committee
Member of Mpower Communities Board

Michele Downs, Vice President and Mpower Communities Board Chair



As a practising solicitor, I am passionate about protecting the autonomy of people with a disability to determine their lives and participate fully in the community. I believe Mpower plays a pivotal role by making resources available to families to support young people engaged in the court system thereby lessening the risk of harm to both the individual and the community. My strong interest in disability grew from lived experience in my own family, together with a decade of experience in family and children's law, led me to join the Board in 2017.

Member of Board Executive Sub Committee
Member of Quality and Risk Sub Committee
Chair of Mpower Communities Board

Anthony Boyle, Treasurer



I am pleased to be part of the Mpower Board having first-hand experience of the services and support for my family 15 years ago. Drawing on my lived experience as a parent, being involved with other like-minded organisations, and over 30 years in business, I look to bring these skills to support the wonderful team and help guide them to ensure these vital services are here to support our community for many years to come.

Member of Board Executive Sub Committee
Member of Finance and Audit Sub Committee

Neil Ballard



I have had links with Mpower since the late 1980s and have watched the organisation grow and develop over time. It is satisfying being part of an organisation that makes a difference and remains true to its purpose as a community-based organisation, building the capacity of people to reach their potential and have meaningful connections to their communities. My extensive experience working in community services, particularly in the disability sector, along with my thorough knowledge of the service system in the south-west Victoria led me to being invited to join the Board in 2011.

Board of Management



Rhys Boyle

I am particularly proud to be associated with an organisation whose focus is squarely on meeting the needs of our community in such innovative and progressive ways. Through being a Board member of Mpower, I have the opportunity to contribute relevant knowledge and governance skills developed over a 30-year career in business, finance and the aged care sector.

Member of Board Executive Sub Committee
Member of Finance and Audit Sub Committee



Andrea Hogan

I am honoured to be part of the Mpower Board and contribute to an organisation that makes such a profound impact in our community. With over 25 years' experience in communications, marketing and community engagement, I have dedicated my career to fostering inclusivity, promoting well-being and driving social impact. My background includes senior leadership roles in both corporate and not-for-profit sectors, including disability support services. I am passionate about strengthening community connections, advocating for diversity, and creating opportunities for meaningful collaboration. I look forward to supporting Mpower in its mission to empower individuals and families and to ensure its programs continue to meet the needs of the community. Together, we can create a more inclusive and supportive future for all.

Member of Mpower Communities Board



Barbara Moll

My purpose is to help others to be the best they can be.
I feel honoured that the knowledge and experience I have gained as an allied health clinician, educator and coach can add to the Board's collective wisdom. My learning from governance and leadership in healthcare contributes to the Mpower Board's capabilities. I am inspired by the wonderful services provided to the community by Mpower's skilled and dedicated staff and humbled to be a part of what we do.

Member of Quality and Risk Sub Committee



Delna Plathottam

My genuine interest in empowering clients and passion for Mpower's vision led me to join the Board in 2020. My role supports Mpower's exceptional work, where dedicated staff deliver high-quality services and innovative practices, championing community, inclusivity, and empowerment. My experience in health, quality, risk management, and volunteering helps the Board stay aligned with its purpose. I'm proud to share Mpower's achievements with the community and advocate for its support.

Chair of Quality and Risk Sub Committee



Kathryn Tanner

With 30 years of experience as an educator, I value the positive impact our profession has on young people, helping them develop skills and knowledge to contribute meaningfully to society. Each child brings a unique personality, shaping the community. My passion for equity drives me to ensure every child has the tools needed to succeed. This commitment led me to join the Mpower board, where I aim to support programs that make a real difference for children and families in need.

Member of Mpower Communities Board

Chief Executive Officer Report

Janette Lowe



As I reflect on Mpower's 2025/26 financial year, I am reminded that milestones are not only an opportunity to celebrate the past, but also to consider how far an organisation has come and where it is heading next.

This year marked Mpower's 50th anniversary. Our anniversary celebration brought together clients, families, staff, volunteers, former employees, Board members and community partners to recognise the vision of the families who founded our organisation and the many people who have shaped it over five decades.

It was a powerful reminder that while services, funding models and community needs continue to evolve, our purpose remains unchanged: supporting people to live meaningful, connected and fulfilling lives.

While we honoured our history, we also invested strongly in Mpower's future. One of the achievements I am most proud of is that we remained financially strong throughout a period of significant growth and change. Despite sector-wide financial pressures, workforce shortages and internal leadership vacancies, Mpower again achieved a healthy operating surplus. This strength enables us to invest in our people, respond to opportunities and continue delivering high-quality services.

A significant achievement was the expansion of our Therapeutic Residential Care program from one home supporting two young people to three homes supporting five children and young people. This represented substantial growth in our workforce and organisational capability. While the complexity exceeded our initial expectations, our staff responded with resilience, adaptability and a strong commitment to providing safety, stability and better futures for young people.

Our Family Services team also showed considerable foresight by preparing early for reforms commencing in July 2026. Their work to build the structures, skills and capability required for the new environment places Mpower in a strong position to support more families into the future.

North Edge Early Learning demonstrated resilience in changing market conditions. Following strong enrolments and occupancy in the second half of 2025, competition increased as new centres entered the market in 2026. The team responded by actively supporting enrolments, family relationships and room transitions. The quality of our educators and the service's strong community reputation remain its greatest strengths.

We also continued to strengthen Mpower's foundations through investment in leadership development, governance, workforce planning, psychosocial safety and organisational improvement. Although this work is not always visible, it is essential to ensuring we remain sustainable and ready to respond to future opportunities.

Chief Executive Officer's Report

This year, we celebrated the retirement of Louise Jellie after more than ten years with Mpower and a much longer contribution to the Early Childhood Intervention sector. Her influence can be seen in the children and families she supported and in the strength of the services and teams she helped build. We were also grateful when Louise returned part-time as Acting Quality Manager during 2026. On behalf of Mpower, I sincerely thank her for her outstanding contribution.

What I am most proud of, however, is not any single project, program or financial result. It is the way our people responded during a period of ongoing change.

NDIS reforms, Thriving Kids, Family Services reform, regulatory change and workforce pressures continue to reshape our operating environment. Through this uncertainty, our staff remained focused on supporting children, families, carers and people with disability. Across every role, they showed care, professionalism and a willingness to step up, support one another and embrace change. Everything we achieved this year was made possible by their dedication.

As we conclude our 50th year, Mpower enters its next chapter from a position of strength. We have solid foundations, a dedicated workforce, a committed Board and a clear focus on the future. Most importantly, we remain guided by the needs and aspirations of the people and communities we serve.

To our clients and families, thank you for the trust you place in us. To our staff and volunteers, thank you for your dedication, skill and commitment. To our Board members, thank you for your leadership and stewardship.

Together, we are building on fifty years of impact and creating the foundations for the next fifty.

Janette Lowe
Chief Executive Officer



Us at a Glance



The Family Services team assisted

182

families

6,896

hours of respite provided to unique carers





28,965

hours of support provided to NDIS participants



Provided supports of

7,409

hours to carers



Provided support to

1,221

NDIS participants

21,366

Early Learning sessions provided



The Family Services Team provided

9,856

Service hours





8,275

hours of Early Childhood Intervention supports

740

Plan Management Clients



Completed

600

service agreements



223

Children attended our childhood education and care at NEEL



Community Services and Development Report

Jo Brown



As I reflect on the past year, I am incredibly proud of what the Community Services and Development team has achieved. Every day, our staff make a meaningful difference in the lives of individuals, families and communities across south-west Victoria. Whether supporting carers, strengthening families, managing NDIS plans or leading community development initiatives, the team's commitment, professionalism and compassion have been at the heart of our success.

In a year marked by both challenges and opportunities, staff continued to adapt, collaborate and innovate, ensuring that people remained connected to the support they needed when they needed it most.
The Plan Management team experienced strong growth during the first half of the year, welcoming new participants while maintaining the personalised, relationship-based service that sets Mpower apart. While the service later stabilised as a number of participants left the NDIS, the team continued to attract new clients through its reputation for responsive, local support.

The Plan Management team navigated several staffing changes throughout the year, with Helen Lynch stepping into the role of Acting Manager Therapy Services and Zoe Satchell taking on the Acting Plan Management Coordinator position. Despite these changes, the team remained focused, adaptable and committed to delivering excellent outcomes for participants and their families.

Staff also achieved Level III certifications, a significant accomplishment that reflects months of dedication and professional development.

The Community Development team continued to create opportunities for connection, inclusion and community awareness across the region. We welcomed Frazer Ormondroyd into the Coordinator role.

A highlight of the year was the Spirited, Wise and Wonderful photographic competition and exhibition, which celebrated older people and challenged ageist attitudes. Displayed at the Warrnambool and Hamilton libraries, the exhibition showcased the diversity, wisdom and valuable contributions of older members of our community.

The South West Elder Abuse Prevention Network continued its important work under the message "Everybody's Business", delivering education, awareness campaigns and community conversations aimed at preventing elder abuse and building stronger community responses.

Community Services and Development Report

Recognising the link between gender inequality and elder abuse, Mpower partnered with the Network to host Portland's International Women's Day Lunch. The event brought the community together to celebrate women's achievements while encouraging important discussions about equality, respect and safety.

The Carer Connect Network also continued to grow as a valued regional resource, strengthening collaboration between organisations that support carers throughout south-west Victoria. Through advocacy, partnership development, education and networking opportunities, the network helped raise awareness of carers' experiences and improve support pathways. Community events, roadshows and education initiatives expanded the network's reach, with the CareFoot Bowls event providing a particularly successful opportunity for carers to connect with each other, community members and local services.

Looking to the future, Mpower continued to explore opportunities for the development of an Early Childhood and Family Hub in the South West. An interactive stakeholder workshop brought together local service providers, community representatives and sector leaders to identify service gaps, explore community needs and consider future possibilities. The ideas and insights generated will help shape the next phase of this important work.

Throughout the year, the Carers and Family Services teams worked alongside carers and vulnerable families, providing support, advocacy and opportunities for positive change. Their unwavering commitment to helping people build resilience, strengthen relationships and thrive has made a significant difference throughout our community. In the following pages, Judi Mutsaers, Coordinator Carers, and Pattrina Markey, Coordinator Family Services, share more about the achievements and impact of these teams.

> **As always, I am grateful for the dedication, expertise and compassion demonstrated by our staff. Their work reflects Mpower's values in action and continues to build stronger, more connected and more resilient communities across our region.** *Jo Brown*



Family Services

Every family's journey is unique. Many of the families supported by Mpower's Family Services team face complex and overlapping challenges, including family violence, trauma, disability, mental health concerns, financial stress and relationship difficulties. Throughout 2025/26, the team worked alongside 182 families, delivering more than 9,856 hours of support to help children, young people and parents build safer, healthier and more stable lives.

The impact of this work is reflected in the outcomes achieved by local families. One family, after 14 months of intensive support, experienced significant improvements in safety, wellbeing and day-to-day functioning. Their young person gained access to the NDIS, improved school attendance and developed greater confidence and self-regulation. The parent strengthened their parenting capacity, increased engagement with health services and established a safer, more stable home environment. Together, they built stronger foundations for the future.

These outcomes are underpinned by a skilled and dedicated workforce committed to evidence-informed practice. Throughout the year, staff invested in professional development across areas including childhood anxiety, cultural awareness, trauma-informed practice, resilience, behaviour support and The Common Approach, ensuring families continue to receive high-quality, contemporary support.

This year also saw significant preparation for Family Services enhancements commencing in July 2027. These reforms will create a more integrated and flexible service system, making it easier for families to access support and maintain continuity of care. To strengthen readiness for these changes, staff embraced additional training and capability-building opportunities, while a new Family Services structure, including the introduction of a Lead Practitioner role, enhanced practice leadership, reflective practice and workforce development.

Collaboration remained central to the team's success. Through disability-focused initiatives, family violence training and active participation in the South West Child and Family Services Alliance, Mpower continued to strengthen partnerships that help ensure families receive the right support at the right time.

As Family Services looks to the future, its commitment remains unchanged: walking alongside families through challenging times, helping them build on their strengths, strengthen relationships and create brighter futures for themselves and their children. The dedication, professionalism and compassion of the Family Services team continue to make a meaningful difference in the lives of local families every day.

Pattrina Markey
Coordinator Family Services



Carer Support

During 2025/26, the team supported 301 individual carers, delivered 781 episodes of support, and provided more than 7,400 hours of respite, individual and peer support across south-west Victoria.

Cost-of-living pressures continue to affect carers already experiencing financial strain. Requests for food and fuel vouchers, hampers and other material assistance increased throughout the year and significant changes to the NDIS and aged care systems have resulted in funding reductions, service limitations and extended waiting times for carers to access support. Our team have responded with increased material aid, respite funding and assistance with system navigation. Sourcing appropriate supports for carers in rural areas continues to be a challenge.

Recognising rising levels of carer stress and burnout, the team replaced its traditional Carers Week activities with two regional workshops led by psychologist and carer Tess Howells. Attended by 27 carers, the sessions explored the impacts of prolonged stress and fatigue and provided practical strategies to support wellbeing and self-care. Participants valued the opportunity to share experiences, reflect on coping strategies and prioritise their own health.

This year also saw the introduction of the Recharge Program. Recharge targets carers of children with a disability who lack respite funding and have limited access to informal support through family or friends due to their child's needs. Twenty parents participated in two Recharge Parent Pamper Days, providing opportunities for rest and connection while children enjoyed an enjoyable day out with Mpower's disability support staff. The events fostered new friendships and provided a positive introduction to formal respite, in many cases giving both parents and children the confidence to engage with other Mpower programs, including Schools Out, Kids in the Community and Junior High Flyers.

This year we farewelled Trent Harman after more than a decade with Mpower, including five years with the Carer Support team. Tracy McKendry was appointed to the full-time facilitator position, and we welcomed Shane Martin, who brings 25 years of disability sector experience and lived experience as a carer.

Thank you to this committed team for continuing to ensure carers across the region receive the recognition and support they deserve.

Judi Mutsaers
Coordinator Carer Support



International Women's Day 2026

Mpower hosted an International Women's Day networking luncheon in Portland on 6 March 2026. The event celebrated the achievements of women across the region while raising awareness of the impacts of ageism, sexism and elder abuse. With more than 130 attendees, the event brought together community leaders, professionals and local organisations, creating opportunities for networking, learning and collaboration.

The event featured three inspiring speakers whose leadership and commitment to community reflected the theme, "Give to Gain." Glenelg Shire Mayor Cr Karen Stephens shared her experience in local government, regional advocacy and community development, highlighting the importance of volunteering and investing in future generations. Dr Farideh Lashkary from Dhauwurd-Wurrung Elderly and Community Health Service spoke about her passion for rural healthcare and empowering women through accessible and inclusive health services. Nicole Carr, Executive Officer of United Way Glenelg, reflected on more than 20 years of community leadership and the value of partnerships in creating positive and lasting change.

The speakers' stories reinforced the importance of generosity, advocacy and leadership in building stronger communities. Discussions encouraged attendees to challenge ageist and sexist stereotypes, promote respectful language and consider the role everyone can play in creating a more inclusive society.

The event strengthened relationships between Mpower, Glenelg Shire Council, local organisations and community members, while increasing awareness of Mpower's services and commitment to inclusion. The success of the luncheon highlighted the power of collaboration and provided a strong platform for future community engagement initiatives across the region.















International Women's Day 2026

Disability & Accommodation Services Report

Disability & Accommodation Services delivers a diverse range of supports designed to assist people with disability and their families to build skills, increase independence and remain connected to their communities. During 2025/26, the department delivered Therapeutic Residential Care, Supported Independent Living (SIL), Short Term Accommodation and respite services, community participation group programs, individual supports, Targeted Care Packages (TCPs), and the Recharge Program, providing additional respite opportunities for carers and families. Together, these services support people across many stages of life and provide flexible responses to a wide range of needs.

The 2025/26 financial year was one of the most significant periods of growth and change experienced by the Disability & Accommodation Services team. Alongside continuing to deliver high-quality services across established programs, the department expanded its Therapeutic Residential Care program, strengthened its leadership and workforce structures, and broadened the range of supports available to children, young people and families throughout south-west Victoria.

A major highlight of the year was the expansion of Mpower's Therapeutic Residential Care program. While Mpower had an established therapeutic residential care home supporting two children, the service expanded during the year to three homes supporting five children and young people. This represented substantial growth for the organisation and required the recruitment, induction and training of a significant number of new staff within a relatively short period.







Disability & Accommodation Services Report

Alongside this growth came increasing complexity. The children and young people supported within the program required intensive therapeutic responses, strong partnerships with Child Protection and other agencies, and a workforce prepared to continually learn, adapt and develop new skills. Despite the challenges, staff remained focused on creating safe, stable and nurturing environments where young people could heal, build trust and work towards positive futures.

Supporting this growth required significant change within the department itself. During the year, Disability & Accommodation Services expanded its leadership structure, introduced Residential Care Practitioner roles and re-established dedicated workforce planning and rostering functions to support an increasingly complex operational environment.

Leadership changes resulted in the development of a largely new leadership team. Throughout this period, long-serving Coordinator Deb Harman, who has been part of Mpower for 17 years, provided valuable stability, knowledge and support as the team navigated a period of substantial growth and change.

Another important area of work during the year was the delivery of Targeted Care Packages across Warrnambool and Portland. Through these programs, four children and young people and their families received support aimed at strengthening family relationships, developing parenting capacity and building independent living and social skills. This work combined the efforts of key workers and support workers who worked alongside families to provide practical support, coaching and guidance, helping families remain together and thrive within their communities.



Disability & Accommodation Services Report

The department also continued to deliver the Recharge Program, providing respite supports to families of children with disability who are not eligible for similar supports through the National Disability Insurance Scheme. Access to respite and family support remains critically important for many families, and the program continues to provide valuable opportunities for carers to recharge while children enjoy safe, enjoyable and engaging experiences.

Accommodation services continued to evolve throughout the year. Support was maintained for an existing Supported Independent Living participant, while the team also developed a flexible housing and support arrangement for a young person transitioning into adulthood and navigating the NDIS. Although the young person was not eligible for Supported Independent Living funding, they required a combination of rental accommodation and tailored in-home supports. This type of flexible support represents an emerging area of need and aligns with Mpower's aspiration to expand innovative home and living options that provide alternatives to traditional service models.

Community participation programs remained a valued part of Disability & Accommodation Services throughout the year. The Kids in the Community program was revitalised with a range of new activities delivered during school holidays and continued to be extremely popular with children, young people and families. Alongside these programs, group activities, social programs and flexible one-to-one supports continued to provide opportunities for participants to build friendships, confidence, life skills and stronger community connections.

Perhaps the greatest achievement of the year was the commitment shown by staff throughout a period of considerable growth and change. Expanding services, supporting increasingly complex needs and adapting to new structures required flexibility, resilience and teamwork. Staff consistently demonstrated professionalism, compassion and a strong commitment to supporting participants, children, young people and families to achieve their goals and live meaningful lives.

The achievements of the past year reflect the dedication of Disability & Accommodation Services staff, the strength of community partnerships and the trust placed in Mpower by participants and families. As the department looks to the future, it remains committed to delivering high-quality, person-centred supports that help people of all ages and abilities live meaningful, connected and fulfilling lives.



Ollie's Story

Meet Michele and Ollie

When Michele and her son Ollie moved to Warrnambool, she was carrying the same hopes and worries shared by many parents of children with additional support needs. Born at 26 weeks, Ollie had spent months in hospital and faced significant challenges throughout his early years. Michele remembers attending playgroups and community activities and wondering what the future might hold for her son. At the time, even participating in group settings could be overwhelming, and Ollie often preferred the familiarity and comfort of a quiet space rather than engaging with others around him.

Through Mpower's early childhood and family support programs, Michele discovered something she had not expected, a community of families, staff and supporters who understood the challenges she was facing. While progress was often gradual, those around Ollie never focused on limitations. Instead, they created opportunities for him to participate, explore, learn and connect in ways that were meaningful to him. What may have appeared to be small moments at the time became the building blocks for growth, confidence and engagement.

Michele recalls how Ollie initially found it difficult to interact during group activities. Yet week after week, staff continued to provide encouragement, consistency and opportunities for participation. Over time, Ollie began responding to activities, engaging with those around him and showing increasing interest in the world beyond his immediate surroundings. Each milestone, no matter how small, was celebrated and became a reminder that progress often looks different for every individual.

Along the way, Michele also found valuable support through parent groups and educational programs that connected her with families facing similar experiences. These connections provided reassurance, practical guidance and a sense of belonging during what could otherwise feel like an isolating journey.

> **When we first arrived, Ollie would sit in his wheelchair and cry. Now he's living a full and active life, surrounded by friends, community and opportunity.** *Michele*



Meet Michele and Ollie

Today, at 23, Ollie enjoys a full and active life. He attends TAFE, participates in community activities, enjoys dancing, catches up with friends through Mpower's young adult social programs and embraces every opportunity to be involved. Whether it's attending social outings, exploring new places, participating in local activities or spending time with people he knows and trusts, Ollie's calendar is often busier than many people realise. His enthusiasm for learning and connecting with others continues to shine through.

> **What looked like small steps at the time became the building blocks for everything Ollie can do today.** *Michele*

For Michele, one of the most rewarding aspects of the journey has been witnessing Ollie's growing confidence and seeing him participate in experiences that once seemed unimaginable. She says that the opportunities provided through group programs and community participation have helped Ollie build meaningful relationships, increase his independence and develop the confidence to navigate the world around him. Just as importantly, the support provided to their family over many years has given Michele peace of mind, knowing there is a trusted network around her son.

Looking back, Michele hopes their story can provide encouragement to other families who may be facing uncertainty about the future.

Today, Ollie's story is one of connection, participation and possibility. It is a reminder that when individuals are given opportunities to engage with their community, pursue their interests and build meaningful relationships, they can thrive in ways that enrich not only their own lives, but the lives of everyone around them.







Therapy Services Report

Helen Lynch



Throughout the year, the Therapy Services team continued to deliver high-quality, family-centred support to children and families across Warrnambool, Hamilton, Portland and surrounding communities. Services were provided across early childhood, school and community settings, with a strong focus on achieving meaningful outcomes in partnership with families and education providers.

The team supported between 125 and 222 children each month, with more than 800 hours of therapy delivered during peak periods, including up to 10 weekly group programs across the region. Therapists worked across childcare, kindergarten and school environments to ensure services remained accessible and inclusive. A highlight of the year was to relaunch our Toy Library, providing families with additional resources to support home-based learning and development.

The team experienced several workforce transitions, including maternity leave, staff changes and a planned transition toward retirement for the Manager of Therapy Services. Helen Lynch stepped into the Acting Manager role in March 2026, providing stable leadership and ensuring continuity of service delivery.

We welcomed part-time Speech Therapist Rachael Elhay and Specialist Behaviour Support Practitioner Zoe Smith, strengthening our capacity to support children and adults with complex needs. A key improvement was the introduction of a pilot graduate program for a speech therapist, with Ella Brian commencing in this role, supporting workforce development and future service capacity.

Professional growth remained a priority across the team. Allied Health Assistant Rosie Carlin completed a Bachelor of Early Childhood Education, reflecting the team's commitment to ongoing learning and multidisciplinary capability.

Staff also participated in specialised training, including augmentative and alternative communication and feeding therapy, enhancing support for children with diverse needs. Student placements continued to provide valuable learning opportunities and support future recruitment pathways.

Partnerships continued to underpin service delivery. The team worked closely with schools, early childhood providers and specialist partners, including Trellis Australis, which provided clinical supervision for behaviour support services. Feedback from families remained highly positive, highlighting the professionalism, responsiveness and practical support provided by the team.

Looking ahead, the Australian Government's Thriving Kids reform is expected to bring significant change to supports for children under eight. The team will continue to monitor developments and prepare for implementation while maintaining a strong focus on accessible, high-quality services for regional families.

Overall, the year has been characterised by growth, innovation and adaptability. The Therapy Services team has demonstrated resilience and professionalism, achieving strong outcomes for children and families across our community.

Retirement

Louise Jellie

After more than 13 years of dedicated service, Mpower farewelled Louise Jellie from her role as Manager Therapy Services in December 2025, marking the end of an extraordinary chapter in our organisation's history. Throughout her time with Mpower, Louise made a significant contribution to the organisation, the disability sector, and most importantly, to the children, families and communities we support.

Louise's influence can be seen across many of Mpower's achievements. She was instrumental in leading the organisation through the transition to the NDIS, helping transform services from a block-funded model to individualised supports while ensuring quality, compliance and positive outcomes remained at the centre of everything we do. Her deep knowledge of the NDIS Quality and Safeguards Framework, combined with her commitment to best practice, helped establish strong foundations that continue to support Mpower today.

A lifelong learner with a naturally curious mind, Louise consistently sought opportunities to improve systems, practice and service delivery. Her willingness to understand complex issues and share her knowledge generously with others made her a trusted mentor and valued colleague. This was particularly evident through her leadership in the implementation and development of a new Client Relationship Management system, MYP, where she became one of Mpower's key champions and worked diligently to build capability across the organisation. Louise's leadership style was characterised by professionalism, integrity and genuine care for people. Respected by her teams and peers alike, she provided strong clinical and operational leadership while creating a supportive environment in which others could grow and succeed. Her contribution to the Executive and Management Team extended far beyond her own portfolio, with Louise always willing to provide support and perspective for the benefit of the broader organisation.



While Louise officially retired in December, her connection to Mpower did not end there. In February 2026, when Mpower faced an unexpected leadership gap due to extended leave, Louise graciously returned to the organisation in a part-time Acting Quality Manager role for six months. Her willingness to step back in during a period of transition demonstrated the commitment, generosity and dedication that have defined her entire career with Mpower.

On behalf of the Board, leadership team, staff and the many people whose lives have been touched by her work, we thank Louise for her outstanding contribution to Mpower. Her legacy will continue to influence our organisation for many years to come, and we wish her every happiness in this next chapter.



Continuous Learning Journey

Rosie Carlin

Rosie began her career by completing a Diploma in Early Childhood, graduating in 2017. She then spent seven years working as an assistant in local kindergartens, where she developed a strong foundation in supporting young children and their development.

Seeking a new professional challenge, Rosie successfully secured a role as an Allied Health Assistant within Mpower's Therapy Services team. During this transition, she continued working part-time at South Kinder while commencing her position at Mpower. In this role, Rosie rediscovered her passion for working one-on-one with children to support them in achieving their individual goals. She gained valuable knowledge in speech and language development through the guidance and mentorship of Mpower's speech therapists and further broadened her understanding of children's gross and fine motor development through her work alongside occupational therapists.

Mpower's commitment to continuous learning and professional development was reflected through the encouragement and support provided by Louise Jellie and Jasmin Prewitt, who inspired Rosie to further her studies. She subsequently enrolled in a Bachelor of Early Childhood Education and successfully completed the degree within 18 months while balancing full-time employment and evening study. Her dedication to learning and professional growth enabled her to achieve this significant milestone while continuing to make valuable contributions to the organisation.

Following her graduation, Rosie is transitioning into a Key Worker role, where she will continue supporting children and families to achieve positive outcomes. More recently, Rosie has been promoted into a Coordinator position within the Therapy Services team, where her leadership potential was recognised. This opportunity has enabled Rosie to further develop her leadership capabilities while continuing to grow professionally within Mpower.



North Edge Early Learning Report

Centre Director, Nicole Collins



At North Edge Early Learning, the most rewarding measure of our work is seeing children grow in confidence, form friendships, develop new skills and achieve important milestones.

Throughout the year, children took part in meaningful learning experiences, community activities and special events that enriched their development. Nature-based play, STEM investigations, cooking, music and movement, gardening, sustainability projects and community excursions encouraged curiosity and hands-on learning. Visits from emergency services, community walks, theatre and library excursions, the music program and the Body Safety program further connected learning with children's everyday lives.

Children also participated in Harmony Day, Book Week, National Reconciliation Week, NAIDOC Week, Autism Awareness Month and Epilepsy Awareness Day. These experiences helped build understanding, belonging and respect for diversity. Celebrations including the Teddy Bears' Picnic, Christmas activities and Mother's Day and Father's Day events strengthened connections between children, families and educators.

Supporting children's independence, resilience and emotional wellbeing remained central to our practice. Through everyday opportunities to develop self-help skills, emotional regulation, problem-solving and positive relationships, educators supported children to build confidence and a strong sense of identity. We celebrated many milestones, including children commencing kindergarten, moving between rooms and successfully transitioning to school.

Over the past 12 months, North Edge delivered 21,366 sessions across its Kindergarten and Long Day Care programs and maintained an enrolment of 223 children, reflecting the continued trust of families in our community.

Strengthening quality and child safety
Children's safety, wellbeing, rights and best interests remain paramount in all service operations and decisions. Guided by our Quality Improvement Plan, policies and procedures were reviewed and updated to reflect regulatory changes and the Child Safe Standards reforms. All educators and supporting Mpower staff completed GECCKO Child Safety training, strengthening their knowledge and confidence in creating safe, inclusive and supportive environments for children and families.

We continued to work with the Inclusion Support Program through KU Children's Services to strengthen inclusive practice and help educators respond to diverse learning needs.

The service also completed audits and compliance reviews covering Food Safety, Kitchen Operations, Kindergarten Funding and Program Management, and WorkSafe requirements. These reviews supported high standards of safety, quality and operational practice.

North Edge Early Learning

We continued to invest in a skilled, supported and confident workforce. Educators completed or commenced Certificate III, Diploma and Bachelor qualifications, supported through mentoring, study assistance and professional conversations. Staff also participated in professional learning designed to strengthen practice and improve outcomes for children.

In response to staff feedback, educators were given dedicated time to work with the Educational Leader and strengthen reflective practice. Higher duties, opportunities to step into leadership roles and the rotating facilitation of team meetings by Room Leaders helped team members develop their skills, confidence and leadership capability.

While we farewelled several valued colleagues, we also welcomed new educators whose knowledge and enthusiasm contributed positively to our team and service.

In 2025/26, we proudly recognised Isabella Hankin and Director Nicole Collins for achieving five years of service. Their commitment reflects the relationships, shared purpose and sense of belonging that underpin North Edge Early Learning.






CUED ARTICULATION
What the Ladybird Heard
THE PAPER DOLLS
DEADLY ANIMAL


WILDLIFE XPOSURE

Jess Read

Administration Officer



For Jess, the most rewarding part of working in early childhood education is seeing children light up with pride when they achieve something new. Whether it's learning a new skill or reaching an important milestone, those moments remind her of the positive impact educators have on a child's development.

Jess is passionate about supporting families as they transition into care, offering reassurance and understanding during this important stage. As a mother of teenage daughters, she draws on her own experiences to help parents feel confident that challenges are often temporary.

She believes NEEL is special because of its supportive culture, where both children and educators are encouraged to learn, grow, and thrive.

With a Bachelor of Early Childhood Education and years of parenting experience, Jess is proud to share her knowledge with families and colleagues, helping make a positive difference in the lives of others.



Kirsty Brittain

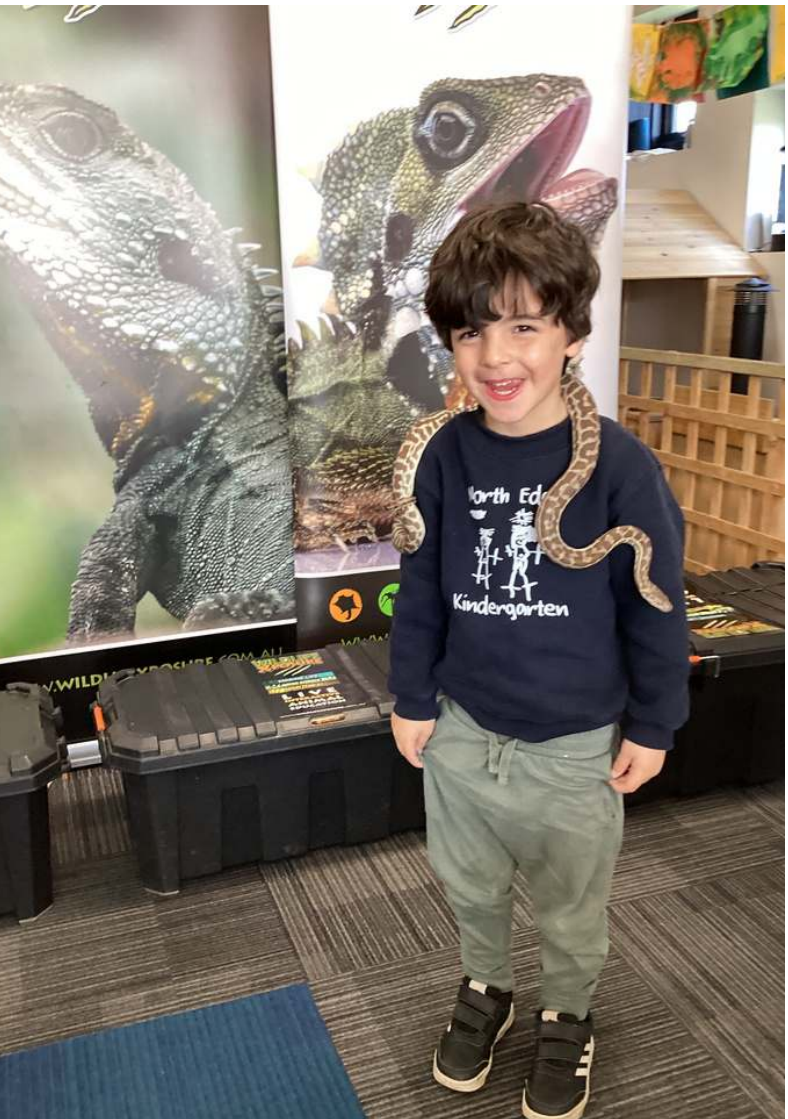
Educator

Kirsty is inspired by the joy and connection she experiences with children every day, from welcoming smiles and cuddles to being a trusted source of comfort and reassurance. A career highlight was supporting a multicultural family through a challenging period, using her understanding of the development impacts of family separation to help create stability for their child. Seeing the family achieve a positive outcome, reflected in their child becoming more settled and confident in care, remains one of her most rewarding experiences.

Kirsty values North Edge Early Learning's warm and supportive culture, where strong relationships between educators, children, and families create a true sense of belonging. She is motivated by the trust families place in her, the meaningful connections she builds with children, and the opportunity to support and guide her colleagues.






Kindergarten


Emirates

Meet our People | Zoe Satchell

Acting Coordinator Plan Management



One of the most rewarding parts of Zoe's role at Mpower is helping participants navigate their NDIS plans with confidence. Whether she is processing invoices, lodging claims or assisting participants to better understand their funding, Zoe takes pride in making what can often feel complex, simpler and more manageable. Seeing participants feel informed, supported and in control of their plans highlights the positive impact of the work she does every day.

She is continually inspired by the resilience and determination of participants and is proud to be part of a team that helps people achieve their goals. Through her caring approach, attention to detail and commitment to delivering high-quality local support, Zoe makes a meaningful difference in the lives of participants and reflects the values that continue to make Mpower a trusted community organisation.

Leonie Testro

Disability Support Worker

For Leonie, one of the most memorable experiences during her time at Mpower has been watching participants build the confidence to reconnect with their communities and take part in activities that once felt out of reach. Seeing individuals embrace new experiences and achieve personal goals is incredibly rewarding and highlights the positive impact of the support they receive.

Leonie is continually inspired by the resilience of the children and participants she works with. She has been amazed by how quickly trust can be established, even with those who have experienced significant challenges. Their strength, determination and ability to form meaningful connections serve as a constant reminder of the importance of the work being done every day.

Working across Group Programs and Residential Services has reinforced for Leonie the value of creating safe, supportive environments where people feel empowered to thrive.



She credits much of her own personal and professional growth to the support of her managers and colleagues, whose guidance and encouragement have strengthened her confidence and deepened her commitment to helping others achieve their potential.

Pattrina Markey
Coordinator Family Services



Pattrina's journey with Mpower began in November 2011 as a second-year student completing her placement in Family Services. Knowing little about the organisation at the time, she quickly felt she had found where she was meant to be. When a Family Services Practitioner position became available soon after, Pattrina took the opportunity to apply, beginning what has now become an almost 15-year career with Mpower.

Over the years, Pattrina has grown alongside the organisation, progressing from student to Practitioner, Team Leader and now Coordinator. As Family Services expanded, so too did her role. Today, her focus includes program development, planning and responding to sector reforms. While she spends less time working directly with families, her motivation remains the same: making a positive difference for children, young people and families.

For Pattrina, the most rewarding part of her journey is the people. Seeing families overcome challenges and achieve their goals, or hearing from former clients years later, reminds her of the lasting difference a moment of support can make. Pattrina remains grateful for the families, colleagues and friendships that have made her Mpower journey so special.

Kaleb McIlroy
Disability Support Worker



Growing up, Kaleb was inspired by watching his mother work in the community services sector and make a positive difference in the lives of others. Seeing firsthand the impact that support and care can have on people's lives motivated him to follow a similar path and pursue a career where he could help others.

Kaleb finds the most rewarding part of being a Support Worker is seeing the positive impact meaningful support can have on a person's confidence, independence and wellbeing. He enjoys helping participants try new experiences, build skills and work towards goals that matter to them.

No two days are the same, and Kaleb values the variety his role brings. From tenpin bowling and golf to shopping trips and community outings, these experiences are about more than having fun. They help build confidence, life skills and independence while keeping participants connected to their community. Through his enthusiasm and commitment, Kaleb helps create opportunities for people to thrive.

Corporate Services and Engagement Report

Paul Lougheed



During 2025/26, the Corporate Services and Engagement team played a vital role in supporting Mpower's strategic objectives and ensuring the effective operation of the organisation. The team provided leadership across people and culture, quality and compliance, work health and safety, marketing and engagement, administration, and intake functions. Throughout the year, a strong focus was placed on workforce sustainability, organisational compliance, continuous improvement, risk management, stakeholder engagement, and enhancing the experience of both employees and clients. These efforts have strengthened the organisation's foundations and positioned Mpower to continue delivering high-quality services to the community.

> **You've been wonderful to work with this year in helping us achieve the best possible outcomes for our son, who is thriving. I am grateful for your excellent communication and regular feedback.** *Parent*

Providing a positive employee experience and fostering a values-based culture remains a strategic priority for Mpower. Throughout 2025/26, the People and Culture team of Michaela Leris, Sophie O'Keefe and James Moulden supported workforce development, employee wellbeing, compliance and workforce sustainability initiatives. Key activities included recruitment, workforce planning, onboarding improvements, psychosocial hazard assessments and professional development programs. Recruitment of an additional 30 support workers for the new Out of Home Care program was a major focus early in 2026.

Like many regional organisations, Mpower continues to experience workforce challenges, reinforcing the need for innovative recruitment strategies and retention initiatives. Strong partnerships with Are Able, Cooper Hardiman and Leadology provided valuable support throughout the year.

To recruit and retain the best people, Mpower seeks to nurture a highly engaged workforce through meaningful employee experience, driven by opportunities for continuous learning and development. Over the last 12 months, Mpower has invested substantially in training and professional development for its workforce of more than 140 staff.

> **The care, concern and immeasurable support that you and your organisation have given my family have made an enormous difference to our lives, and I am grateful.** *Parent*

Corporate Services and Engagement Report

Mpower continued to strengthen its quality and compliance systems during 2025/26.

During the year, Mpower successfully completed an ISO 9001 maintenance audit conducted by HDAA, with no nonconformances identified. The audit recognised the organisation's established systems, processes and practices that support effective service delivery and compliance with the assessed standards.

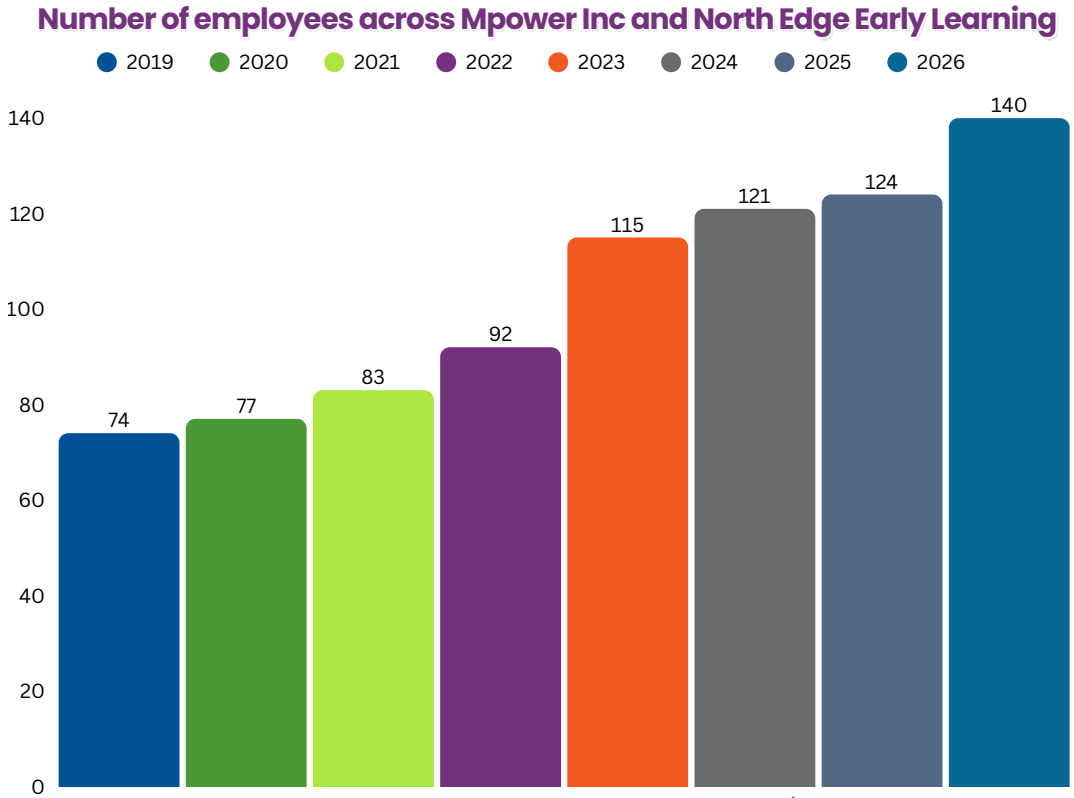
Mpower continues to maintain compliance with the NDIS Practice Standards. A maintenance audit conducted in February identified one non-conformance, which was promptly addressed, reflecting Mpower's commitment to continuous improvement, quality service delivery and responsive governance.

Maintaining a safe workplace remains a priority for Mpower. The WHS Committee continued to oversee safety initiatives, monitor incidents, review risks and support continuous improvement activities.

A significant achievement was the implementation of the WorkSafe Guardian system, improving support and protection for employees working remotely and in community settings. Staff consultation remained central to workplace safety and risk management initiatives.

Mpower continued to build community awareness and strengthen stakeholder engagement through coordinated marketing activities, social media, community events, advertising and professional networks. A major highlight was the celebration of Mpower's 50th anniversary, recognising five decades of service to individuals, families and communities across the region. Improvements to office facilities at 71 Koroit Street, including signage, landscaping and presentation upgrades, further enhanced Mpower's visibility and community presence.

Andrea McPhan, Kimberley Dempsey and Gail Kent continued to provide exceptional support to clients and staff. The team managed a broad range of essential functions including information management, purchasing, fleet coordination, correspondence and administrative support, ensuring the effective operation of the organisation.



Corporate Services and Engagement Report

Mpower's Intake team remained a highly valued entry point for clients and families. During 2025/26, approximately 600 people accessed therapy and Disability and Accommodation Services programs. Penny Ryan and Rachel Savery coordinated referrals, provided information and ensured service agreements and support schedules were completed. The team also responded to increases in administrative requirements arising from NDIS funding changes introduced during the year.

At Mpower, we deeply value the voices of our clients. Feedback, whether it's a compliment, a suggestion, or a complaint, is a vital part of how we grow, adapt, and improve our services to better meet the needs of our community. We believe that listening is not just a courtesy, but a responsibility. Over the past year, we've taken meaningful steps to make it easier for clients to share their experiences with us.

We have enhanced our systems and policies to ensure feedback is submitted more easily and that responses are timely and thoughtful. This commitment to open communication has led to tangible improvements across our services.

In 2025/26, we received:

- 28 compliments acknowledging the dedication and care of our staff
- 10 pieces of general feedback offering insights and suggestions
- 12 complaints, which we treated seriously and used as catalysts for change

Each piece of feedback, positive or critical, has contributed to service enhancements. We are especially grateful to those who took the time to share their concerns, as these help us identify gaps and strengthen our practices.



Wellbeing Crew

Mpower's Wellbeing Crew has been at the heart of promoting health, wellbeing and connection across our organisation. Bringing together staff from diverse teams and roles, the crew champions a range of initiatives that support physical, emotional and social wellbeing, contributing to a positive and inclusive workplace culture.

Some highlights from the past year include:



RUOK?



International Day of People with Disability (IDPwD)



World Elder Abuse Awareness Day



International Men's Day



Speech Pathology Week



Halloween



Respect



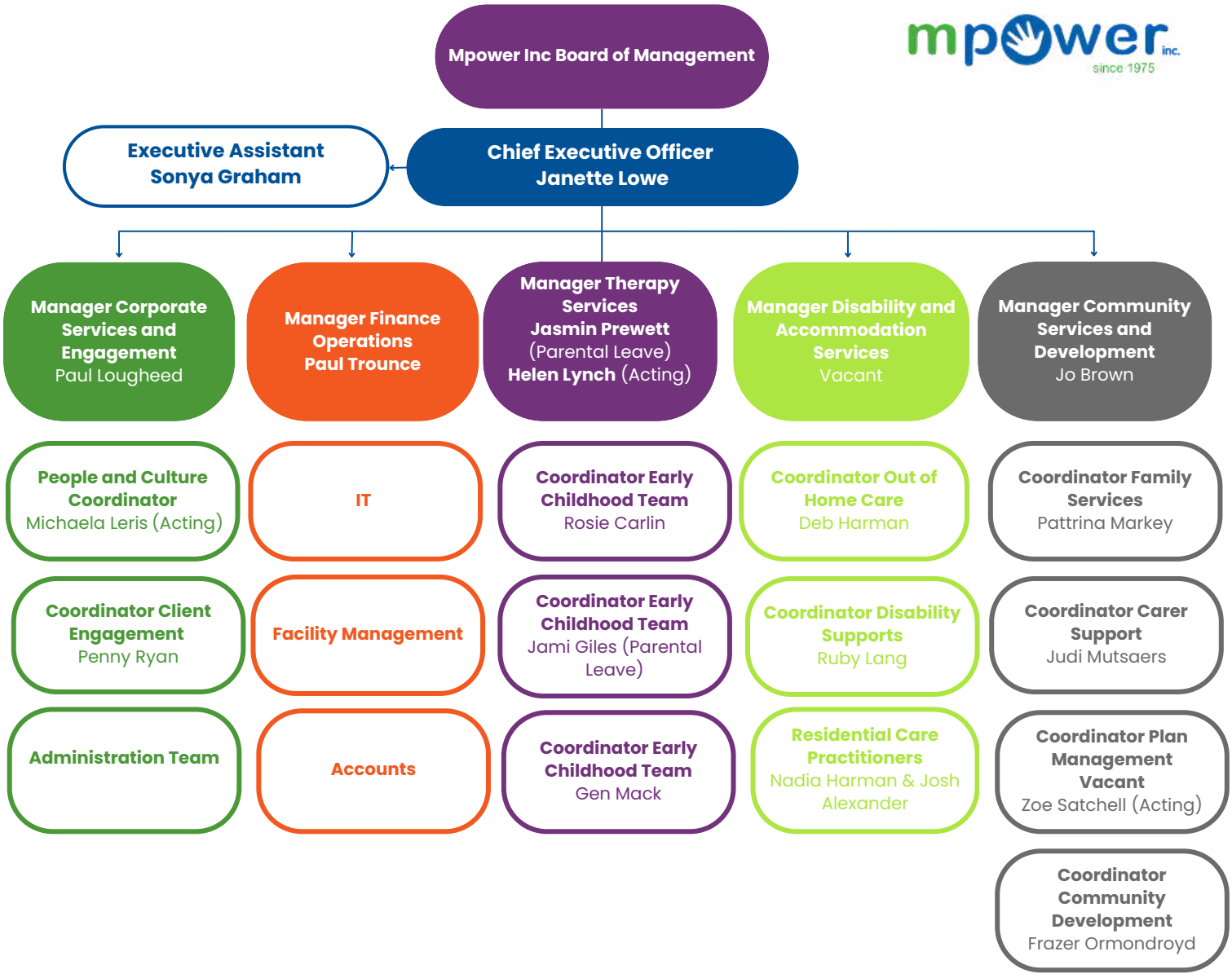
White Ribbon Day / International Day for the Elimination of Violence Against Women

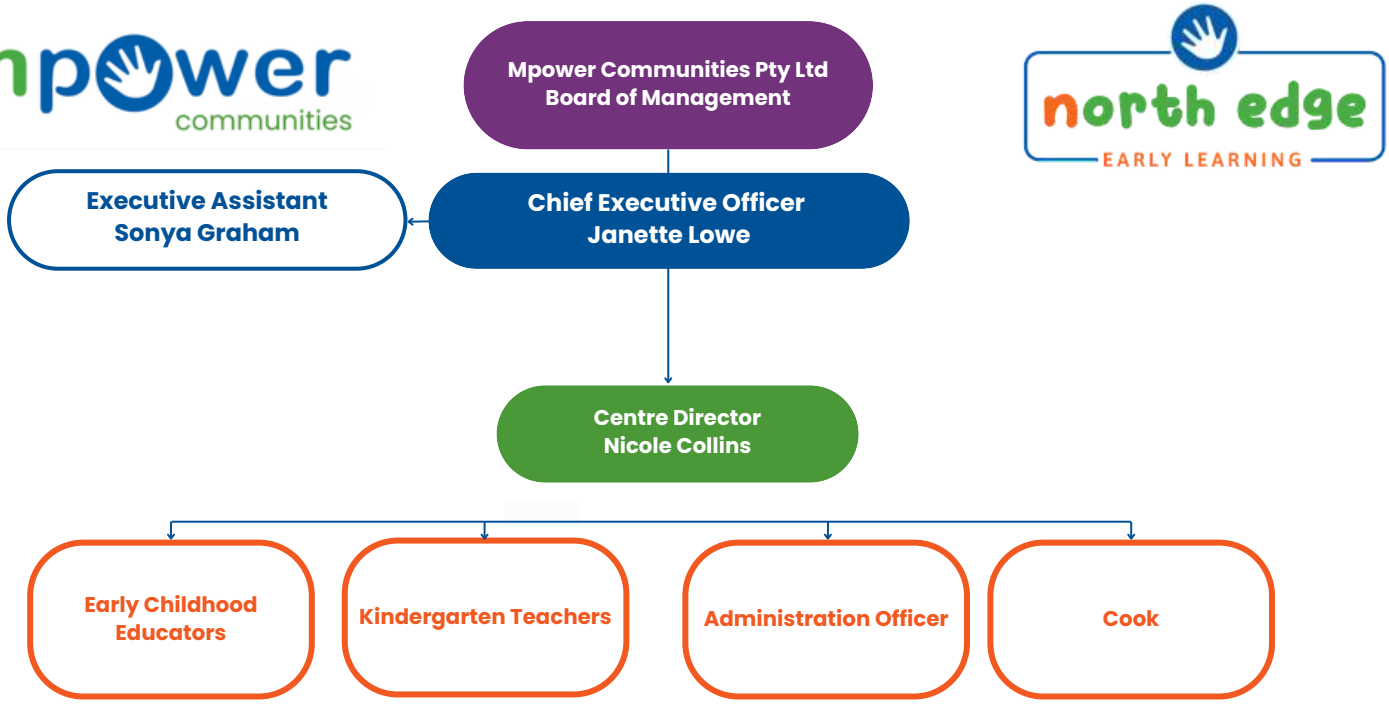


Footy Fever BBQ

Organisation Structure

as at June 30, 2026





The Mpower Group

Management Team

Janette Lowe
Helen Lynch
Jasmin Prewett
Jo Brown
Paul Lougheed
Paul Trounce

Coordinators

Deb Harman
Frazer Ormondroyd
Gen Mack
Jami Giles
Judi Mutsaers
Michaela Leris
Pattrina Markey
Penny Ryan
Rosie Carlin
Ruby Lang
Zoe Satchell

Mpower Team Members as at 30 June 2026

Alissa Holmes
Andrea McPhan
Andrew Jansen
Anthony Love
Ashley O'Brien
Beth Parkin
Bradley Parsons
Britney Ghiggioli
Brodie Wickham
Brooke Walsh
Burhan Meric
Carly McNulty
Casey O'Keefe
Casey Thompson
Chantelle Zabilowicz
Daniel Carey
Dena Battistello
Ella Brian
Elsa Popich
Emily Symons
Emma Brian
Erica Cook
Gail Kent
Jessica Newcombe
Joelyn Gibson
Jorja Graham
Joshua Alexander
Joshua Bell
Kaleb McIlroy
Katrina Carrod
Katy Jarvie
Kellie Dean
Kellie New
Kerrie Groves
Kim McCosh
Kimberley Dempsey
Kirsty Jones
Kirsty Sutcliffe
Laurissa Folkes
Layla Boyd
Leah McConnell
Leonie Testro
Lolita Harrison
Louise Jellie
Lucy Meek
Luke Robertson
Lydia Thomas
Maddison Mahony-Gilchrist
Madison Campbell
Mark Barling
Matthew Cozens
Mechelle Storer
Meera Khanal
Michelle Walker
Nadia Harman
Niamh Ruane
Nicholas Garvan
Rachael Elhay
Rachel Savery
Sara Pope
Scarlett Palmer
Shane Martin
Shannon Drysdale
Simone Turnbull
Sonya Graham
Susan McNaughton
Tanya Neal
Tayla Wingrave
Teegan Wickham
Tendai Mhasho
Terri Rawling
Thomas Reeve
Tracey Jennings
Tracy McKendry
Trinity Swartz
Tristan Dart
Ty Wood
Yasmin Nurmohamed-Callagan
Zoe Smith

Centre Director

Nicole Collins
Victoria Hodgson (Friday)

North Edge Early Learning Team Members as at 30 June 2026

Aleisha Lawlor
Alicia Parsons
Anjali Anjali
Beulah Norbert
Caitlyn Coates
Carolyn Brown
Cindy McSween
Debbie Sell
Diana Advincula
Donna McColl
Eleni Savich
Emma Cornace
Emma Holcombe
Erika Stankovic
Eshara Sithmini Lokuwaduge
Isabella Hankin
Isabella McKendry
Jasmine Hughes
Jerel Kertland
Jessica Henriksen
Jessica Read
Jodi Millet
Kalliope Dart
Kirsty Brittain
Kristina Hoey
Krystal Toogood
Leesa O'Grady
Mark Gravolin
Maureen Anderton
Melissa Murrihy
Melissa Payne
Meneshiya Niruban
Millie Mahony
Nattasha Brown
Pushpinder Kaur
Susan Allan
Troy Lea
Victoria Hodgson
Wahine Douglas

Service Awards

Mpower is proud to have a committed team of over 140 skilled professionals whose dedication enables us to support individuals and communities across South West Victoria. Each year at our Annual General Meeting, we honour staff reaching service milestones in five-year intervals. Congratulations to this year's milestone recipients. We thank you for your continued contribution.

FIVE YEARS OF SERVICE

Joshua Alexander
Residential Care Practitioner



Isabella Hankin
Educator



Nicole Collins
Centre Director



Acknowledgements

Mpower extends its sincere appreciation to the many businesses, organisations and individuals who generously donated gifts, vouchers, goods, services and experiences in support of our 50th Anniversary celebrations. Your contributions helped make this milestone event a memorable occasion for our community and are gratefully acknowledged.

Allee Espresso
Bakers Delight
Beyond Bank
Bojangles
Boost Juice
Capitol Cinema Warrnambool
Coles Central
Collins Booksellers Warrnambool
Darriwill Farm
Direct Chemist Central
EB Games
eResources Business Systems
Hungry Jack's
Images Restaurant
KFC Warrnambool
Kirkstall Hotel
McDonald's Warrnambool
Materia Bros
Penang Alley
Peppers Pizza Warrnambool
Prouds Jewellery (Gateway)
Red Spoon Thai Eatery
RNG Table Top Gaming Warrnambool
Saltwater Bistro Warrnambool RSL
Warrnambool Toys and Baby
Taylors Surfodesy
Ten Pin Bowling The Bowl Warrnambool
Toyworld Warrnambool
Wannon Water
Warrnambool Breastfeeding Centre
Wendy's (Gateway)
Woolworths Central

Mpower acknowledges and appreciates the valuable contributions of individuals, businesses, community groups, trusts, grant providers and government departments whose support makes our work possible and assists individuals to reach their full potential.

Community Program Partners
Aberlea Timboon
Active Sportz
Camperdown Community House
Capitol Cinema
Casterton Old Court House Community Centre
City Memorial Bowls Club
Cobden Miniature Railway
Flagstaff Hill
Great Ocean Road Ten Pin Bowling
Hotel Warrnambool
Mortlake Community Health Service
Mortlake Road Fire Department
Rafferty's Tavern
Rotary Club of Warrnambool Daybreak
Timboon and District Healthcare Service
Union Station
Warrnambool Squash and Racquetball Centre
Warrnambool Table Tennis Association
Warrnambool Wheelchair Basketball Association
Warrnambool Wildlife Encounters Cudgee

Federal Government
National Disability Insurance Agency
Department of Health and Aged Care
Commonwealth Home Support Program

Victorian Government
Department of Families, Fairness and Housing Department of Education

Partnerships and Networks
Thriving South West
Carers Victoria
National Disability Services
Centre for Excellence in Child and Family Welfare
South West Disability Network
Early Childhood Intervention Australia Victoria / Tasmania | ECIA

Donors
Kids Under Cover Studio
Loved and Shared
Our Village
VG and F Robson
Wannon Water
Western District Food Share
William Angliss Charitable Fund

Compliance Declaration

Mpower has taken all practicable measures to comply with its obligations under the legislation, regulations and standards that govern its operations.

We have promoted principles that are most relevant to the people who receive our services and to the wider community. We have also worked to ensure our employees have an awareness and understanding of those various legislations, regulations and standards. Additionally, we consider principles set out in those legislations, regulations and standards when setting and reviewing policies, procedures and service provision.

Key legislation, regulations and standards include:

- Associations Incorporation Reform Act 2012 (Vic)
- Australian Charities and Not-for-profits Commission Act 2012
- Associations Incorporation Reform Regulations
- Australian Accounting Standards, especially if preparing financial reports
- Australian Human Rights Commission Act 1986
- Australian Privacy Principles 2019
- Australian Privacy Act 1988
- Australian Standard AS 1940:2004
- Bus Safety Act 2009
- Bus Safety Regulation 2020
- Carers Recognition Act 2012
- Charities Act 2013 (Vic)
- Child Information Sharing Scheme
- Child Safe Standards 2022
- Child Wellbeing and Safety Act 2005 (Vic)
- Child Wellbeing and Safety Regulations 2017 (Vic)
- Children's Services Act 1996
- Children's Services Regulations 2020
- Children, Youth and Families Act 2005
- Commercial Passenger Vehicle Industry Regulations 2018
- Convention on the Rights of Persons with Disabilities (CRPD)
- Copyright Act 1968
- Corporations Act 2001
- Dangerous Goods Act 1985
- Dangerous Goods (Storage and Handling) Regulations 2012
- Disability Act 2006 (Vic)
- Disability Services and Inclusion Act 2023
- Drugs, Poisons and Controlled Substances Act 1981 (Vic)
- Drugs, Poisons and Controlled Substance Regulations 2017
- Enhancing Online Safety Act 2015
- Environment Protection Act 2017
- Equal Opportunity Act 2010
- Equipment (Public Safety) Act 1994
- Equipment (Public Safety) Regulations 2017
- Fair Work Act 2009
- Family Violence Information Sharing Scheme
- Financial Management Act 1994 (Vic)
- Fringe Benefits Tax Assessment Act 1986 (Cth)
- Fundraising Act 1998 (Vic) and Fundraising Regulations 2019 (Vic)
- Freedom of Information Act 1982
- Hazardous Manual Handling Compliance Code 2018
- Health Records Act 2001 (Vic)
- Human Services Standards 2015
- ISO 9001:2015 Standards
- Juries Act 2000
- Labour Hire Licensing Act 2018 (Vic)
- Long Service Leave Act 2018 (Vic)
- Long Service Benefits Portability Act 2018 (Vic)
- Mental Health and Wellbeing Act 2022 (Vic)
- National Disability Service Zero Tolerance Framework
- NDIS Quality and Safeguards Commission requirements
- National Employment Standards 2010
- National Quality Framework
- NDIS Act 2013
- NDIS Complaints Management and Resolution Rules 2018
- NDIS Practice Guide 2019
- NDIS Practice Standards
- Occupational Health and Safety Act 2004 (Vic)
- Occupational Health and Safety Regulations 2017 (Vic)
- Part 5A of the Family Violence Protection Act 2008
- Payroll Tax Act 2007 (Vic)
- Privacy and Data Protection Act 2014 (Vic)
- Superannuation Guarantee (Administration) Act 1992 (Cth)
- Surveillance Devices Act 1999
- Telecommunications Act 1997
- Victorian Charter of Human Rights and Responsibilities Act 2006
- Victorian Social Service Standards
- Whistleblowers Protection Act 2019
- Worker Screening Act 2020 (Vic)
- Working with Children Act 2005 (Vic)
- Workplace Relations Act 1996

Manager Finance Operations Report

Paul Trounce



Mpower maintained a strong financial position despite continuing pressures across the community services and disability sector and an increasingly challenging funding environment. Through disciplined financial management, robust budget oversight, and timely reporting, the organisation remained well placed to respond to emerging risks and opportunities while continuing to invest in strategic priorities.

Throughout the year, Mpower met its financial obligations and maintained a focus on long-term sustainability, ensuring resources were directed towards the delivery of high-quality services and supports for our clients and communities. Careful financial stewardship, combined with proactive monitoring of performance and risk, enabled the organisation to navigate changing funding arrangements while preserving financial stability and organisational resilience.

Significant improvements were made to Mpower's ICT environment throughout the year. Building on previous investments in cyber security, the organisation implemented Mobile Device Management (MDM) across corporate devices, enhancing security, compliance and operational control of mobile technology. Cyber security arrangements were further strengthened through the introduction of ongoing cyber vulnerability monitoring. The organisation also continued to maintain and refine its ICT security framework, business continuity planning and disaster recovery processes to improve resilience and preparedness.

A major technology enhancement was completed at the Portland office through the installation of enterprise-grade networking infrastructure. The implementation of a Meraki router and switching environment now allows staff to securely access organisational systems in the same manner as staff located in Warrnambool, significantly improving reliability, performance and the overall user experience. This investment has reduced dependency on traditional VPN access and provided a more seamless and consistent technology environment across sites.

From a facilities perspective, Mpower continued to invest in creating fit-for-purpose workplaces that support staff collaboration and client service delivery. The organisation's property portfolio also evolved during the year, with changes to service delivery locations, establishment of additional accommodation assets supporting program growth, and ongoing review of property utilisation to ensure facilities remain aligned with operational requirements. These initiatives demonstrate Mpower's continued commitment to maintaining safe, secure and sustainable environments for both staff and clients.

Together, these investments in technology, cyber security and facilities have enhanced organisational resilience, strengthened risk management practices and provided a solid foundation to support Mpower's future growth and service delivery objectives.

Financial Report

Net Result

The Mpower Group recorded a consolidated surplus of $170,466 for 2025/26. While this was below the previous year's surplus of $303,585, the result was achieved during a period of significant growth in service delivery and increased employment costs. The result was also impacted by the one-off charge of approximately $70,000 during the year.

6 Year Snap Shot - Net Surplus

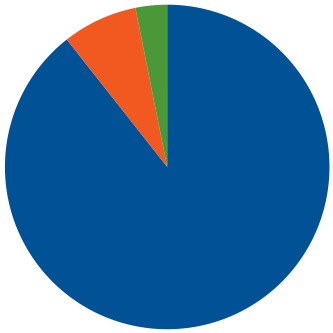


Year	Net Surplus
2020/21	$1,007,780
2021/22	$481,817
2022/23	-$251,068
2023/24	-$184,880
2024/25	$303,585
2025/26	$170,466

Assets and Liabilities

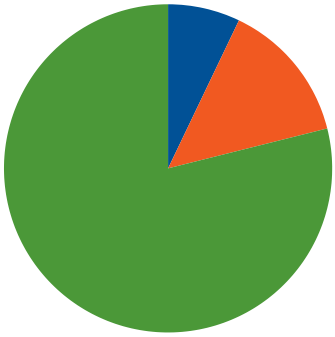
The Mpower Group maintained a sound financial position at 30 June 2026, with total assets of $18.60 million, total liabilities of $9.87 million and net assets increasing to $8.73 million. Cash and cash equivalents increased to $1.39 million, supported by positive operating cash flows of $724,046. Total borrowings reduced by $328,500 to $8.00 million during the year. The refinancing of the Group's borrowings on better terms, resulted in a significant portion of the loan being classified as non-current at year end, strengthening the Group's reported current financial position.

Assets



Fixed Assets	90%
Cash and Cash Equivalents	7%
Trade and Other Receivables	3%

Liabilities



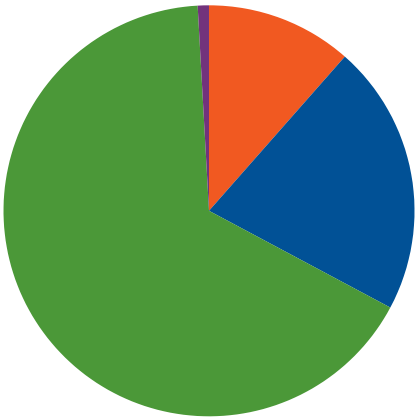
Trade and other payables	7%
Other Current Liabilties	14%
Non - Current liabilities	79%

Financial Report

In 2025/26, the Mpower Group recorded a consolidated surplus of $170,466, compared with $303,585 in the prior year. Revenue growth was primarily driven by increased client numbers in NDIS Plan Management and additional Out of Home Care contracts from the Department of Families, Fairness and Housing. Expenditure also increased as the Mpower Group expanded staffing capacity to support the higher level of service activity. Despite these increased operating costs, the Group generated positive cash flow, strengthened its cash reserves and reduced bank borrowings, reflecting continued financial discipline.

Revenue

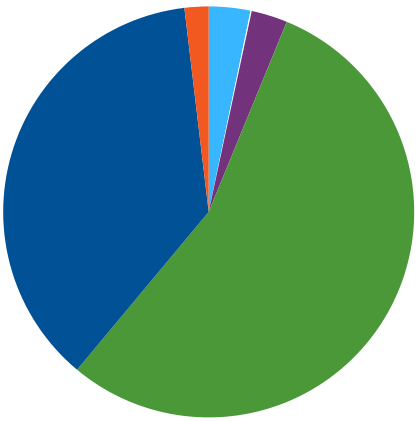
Total revenue increased by 15.32% to $26.77 million, with NDIS revenue increasing by $2.76 million to $17.75 million. Growth was primarily attributable to increased Plan Management client numbers and additional Out of Home Care contracts.



Program Income	$3,077,008
Government Grants	$5,703,175
NDIS Income	$17,751,102
Other Income	$235,462

Expenses

Total expenditure increased by 16.10% to $26.60 million, compared with $22.91 million in 2024/25. The increase in expenditure was largely associated with the significant growth in service delivery, particularly the expansion of Plan Management and additional Out of Home Care contracts. Program costs increased from $11.52 million to $14.59 million, reflecting the higher level of activity across the Group.



Administration	$868,790
Advertising & Marketing	$25,268
Facilities Management	$755,957
Program Expenses	$14,590,515
Staff Costs	$9,853,310
Other Expenses	$502,441

Financial Statements

2025/26

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Mpower Inc.

ABN 39 491 685 563

Consoliated Concise Financial Statements
For the year ended 30 June 2026

Mpower Inc.

ABN 39 491685 563

BOARD OF MANAGEMENT REPORT

FOR THE YEAR ENDED 30 JUNE 2026

The board members present their report, together with the consolidated financial statements, on the consolidated entity (referred to hereafter as the "Group") consisting of the parent entity Mpower Incorporated (referred to hereafter as the 'parent') and its controlled entity being Mpower Communities Pty Ltd (referred to hereafter as the 'subsidiary') for the financial year ended 30 June 2026.

Board

The names of the board members throughout the year and at the date of this report are:

Rhys Boyle	Kathryn Tanner
Michael Crothers	Anthony Boyle
Neil Ballard	Barbara Moll
Michele Downs	Andrea Hogan
Delna Plathottam	Robert Lane - appointed 25 November 2025

Board members have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal Activities

The principal activities of the Group during the financial year were to provide services to vulnerable and disability impacted persons.

Significant Changes in the State of Affairs

No significant change in the nature of these activities occurred during the year.

Operating Result

The result from ordinary activities for the financial year amounted to a surplus of $170,466 (2025: surplus of $303,585).

Meetings of directors

During the year the Mpower Inc Board of Directors met 11 times. The attendance by each director during the year was as follows

	Directors Meetings	
	Number eligible to attend	Number attended
Rhys Boyle	11	9
Michael Crothers	11	11
Neil Ballard	11	10
Michele Downs	11	7
Delna Plathottam	11	10
Kathryn Tanner	11	5
Anthony Boyle	11	8
Barbara Moll	11	10
Andrea Hogan	11	11
Robert Lane	5	5

After Balance Date Events

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Mpower Group, the results of those operations, or the state of affairs of the Mpower Group in future financial years.

Signed in accordance with a resolution of the Board:

Mr Michael Crothers President

Mr Anothony Boyle
Treasurer

Dated at Warrnambool, 29 September 2026

Mpower Inc.

INFORMATION ON MPOWER INCORPORATED CONSOLIDATED CONCISE FINANCIAL REPORT

FOR THE YEAR ENDED 30 JUNE 2026

The concise financial report is an extract from the full financial report for the year ended 30 June 2026. The financial statements and disclosures in the concise financial report have been derived from the 2026 Financial Report of Mpower Incorporated. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise consolidated financial report. The discussion and analysis is based on Mpower Incorporated consolidated financial statements and the information contained in the concise consolidated financial report has been derived from the full 2026 Consolidated Financial Report of Mpower Incorporated.

Income Statement

The Group recorded a consolidated surplus of $170,466 for the financial year ended 30 June 2026, compared to a surplus of $303,585 in the previous financial year. While the result was lower than FY-2025, the organisation continued to maintain a positive operating position despite ongoing cost pressures across the community services and disability sectors.

Total revenue increased by 15.3%, rising from $23.21 million to $26.77 million, reflecting continued growth in service delivery activities. Revenue growth was primarily driven by increased funding and service volumes within the National Disability Insurance Scheme (NDIS), with NDIS revenue increasing from $14.99 million to $17.75 million. Childcare subsidies and fee income also increased during the year, supporting the continued expansion of service delivery across the Group.

The increased revenue was partially offset by higher operating costs associated with service expansion, including program expenditure, contract staffing, salaries and wages, superannuation, WorkCover premiums and maintenance costs. Despite these increases, interest and finance costs reduced from $582,480 to $502,442, reflecting the ongoing repayment of debt facilities and a reduction in borrowing balances. Overall, the organisation remained financially sustainable while continuing to invest in growth and service delivery outcomes.

Balance Sheet

Total assets decreased by $274,494 during the financial year, from $18.87 million to $18.60 million, primarily due to depreciation exceeding capital additions. Total liabilities reduced by $444,960, from $10.31 million to $9.87 million, driven mainly by the continued repayment of the Commonwealth Bank loan facility, with borrowings decreasing from $8.33 million to $8.00 million. As a result, net assets increased by $170,466 to $8.73 million, strengthening the Group's overall financial position and increasing retained earnings to $6.68 million.

Cash Flow Statement

The Group's cash and cash equivalents increased by $78,643 during FY-2026, ending the year at $1.39 million compared to $1.31 million at 30 June 2025. Strong operating cash inflows of $738,446 generated from core business activities enabled the organisation to fund $245,893 in capital expenditure and make $328,500 in loan repayments while maintaining a positive overall cash movement. This result reflects the organisation's solid underlying cash generation, prudent financial management and continued focus on reducing debt while investing in service delivery and infrastructure.

Mpower Inc.

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 30 JUNE 2026

	Group 2026 $	Group 2025 $
Revenue	26,766,747	23,210,828
Program expenses	(14,590,515)	(11,523,990)
Employee benefits expense	(9,624,113)	(9,215,151)
Depreciation expense and amortisation	(495,028)	(443,562)
Finance costs	(502,442)	(582,480)
Other expenses	(1,384,183)	(1,142,060)
Result for the year	**170,466**	**303,585**
Total comprehensive income for the year	**170,466**	**303,585**

The accompanying notes form part of these financial statements

Mpower Inc.

CONSOLIDATED BALANCE SHEET
AS AT 30 JUNE 2026

	Note	Group 2026 $	Group 2025 $
CURRENT ASSETS			
Cash and cash equivalents		1,392,205	1,313,562
Trade & other receivables		501,821	550,152
Other financial assets		24,750	24,750
Other assets		56,942	41,337
TOTAL CURRENT ASSETS		1,975,718	1,929,801
NON-CURRENT ASSETS			
Property, plant and equipment	2	12,316,265	12,524,750
Right of use asset		85,129	197,055
Intangible assets		4,218,611	4,218,611
TOTAL NON-CURRENT ASSETS		16,620,005	16,940,416
TOTAL ASSETS		**18,595,723**	**18,870,217**
CURRENT LIABILITIES			
Trade and other payables		701,487	709,437
Employee provisions		799,507	770,916
Other liabilities		165,839	199,584
Other financial liabilities		318,000	8,329,000
Lease liabilities		96,105	79,891
TOTAL CURRENT LIABILITIES		2,080,938	10,088,828
NON-CURRENT LIABILITIES			
Employee provisions		104,556	94,347
Lease liabilities		-	129,779
Borrowings		7,682,500	-
TOTAL NON-CURRENT LIABILITIES		7,787,056	224,126
TOTAL LIABILITIES		**9,867,994**	**10,312,954**
NET ASSETS		**8,727,729**	**8,557,263**
EQUITY			
Retained earnings		6,675,250	6,504,784
Reserves		2,052,479	2,052,479
TOTAL EQUITY		**8,727,729**	**8,253,678**

The accompanying notes form part of these financial statements

Mpower Inc.

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2026

	Revaluation Reserve	Retained Earnings	Total
	$	$	$
Group balance at 30 June 2024	**2,052,479**	**6,201,199**	**8,253,678**
Deficit for the year	-	303,585	303,585
Group balance at 30 June 2025	**2,052,479**	**6,504,784**	**8,557,263**
	-		
Surplus for the year	-	170,466	170,466
Group balance at 30 June 2026	**2,052,479**	**6,675,250**	**8,727,729**

The accompanying notes form part of these financial statements

Mpower Inc.

CONSOLIDATED STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2026

	Group 2026 $	Group 2025 $
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from customers	26,714,957	22,916,365
Interest received	30,974	42,324
Net GST received/(paid)	(58,937)	10,010
Interest paid	(502,442)	-
Payments to suppliers and employees	(25,451,507)	(22,184,116)
NET CASH PROVIDED BY/(USED IN) OPERATING ACTIVITIES	733,045	784,583
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of property, plant and equipment	(240,492)	(180,867)
Proceeds from sale of property, plant and equipment	44,544	87,183
NET CASH PROVIDED BY/(USED IN) INVESTING ACTIVITIES	**(195,948)**	**(93,684)**
CASH FLOWS FROM FINANCING ACTIVITIES		
Repayment of borrowings	(328,500)	(1,318,000)
Repayment of lease liabilities	(129,954)	(99,790)
NET CASH PROVIDED BY/(USED IN) INVESTING ACTIVITIES	**(458,454)**	**(1,417,790)**
NET INCREASE/(DECREASE) IN CASH HELD	78,643	(726,891)
CASH AT BEGINNING OF FINANCIAL YEAR	1,313,562	2,040,453
CASH AT END OF FINANCIAL YEAR	**1,392,205**	**1,313,562**

The accompanying notes form part of these financial statements

Mpower Inc.

NOTES TO THE CONCISE CONSOLIDATED FINANCIAL REPORT

FOR THE YEAR ENDED 30 JUNE 2026

Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report is an extract from the full consolidated financial report for the year ended 30 June 2026. The concise consolidated financial report has been prepared in accordance with Accounting Standard AASB 1039: Concise Financial Reports, the *Australian Charities and Not-for-profits Commission Act 2012* and the *Associations Incorporation Reform Act 2012*.

The consolidated financial statements, specific disclosures and other information included in the concise consolidated financial report are derived from, and are consistent with, the full consolidated financial report of Mpower Incorporated. The concise consolidated financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Mpower Incorporated as the full consolidated financial report. A copy of the full consolidated financial report and auditor's report will be sent to any member, free of charge, upon request.

The consolidated financial statements have been prepared for the purposes of complying with the *Australian Charities and Not-for-profits Commission Act 2012* and the *Associations Incorporation Reform Act 2012*. The Board have determined that the accounting policies adopted are appropriate to meet the needs of the users. The group is a non-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Mpower Inc.

NOTES TO THE CONCISE CONSOLIDATED FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2026

	Group 2026 $	Group 2025 $
Note 2: Property, Plant and Equipment		
Land at fair value	4,068,455	4,068,455
Buildings at fair value	8,606,230	8,568,630
Accumulated depreciation	(709,859)	(495,202)
Total buildings	7,896,371	8,073,428
Plant and equipment at cost	418,500	386,220
Accumulated depreciation	(321,227)	(258,758)
	97,273	127,462
Motor vehicles at cost	630,549	608,774
Accumulated depreciation	(417,042)	(489,502)
Total motor vehicles	213,507	119,272
Leasehold improvements at cost	372,695	372,695
Accumulated depreciation	(343,971)	(309,863)
Total leasehold improvements	28,724	62,832
Work in progress	11,935	73,301
Total property, plant and equipment	**12,316,265**	**12,524,750**

Valuation of land and buildings for properties located at 71 Koroit Street, 84-86 Koroit Street, 65 Kelp Street and 13 & 1/13 Jackman Avenue were undertaken by Ludeman Real Estate as at 30 June 2022. Land and buildings are valued at fair value, being the amounts for which the assets could be exchanged between willing parties in an arm's length transaction, based on current prices in an active market.

Note 3: Events after the reporting period

No matters or circumstances have arisen since 30 June 2026 that has significantly affected, or may significantly affect the Group's operations, the results of those operations, or the Group's state of affairs in future financial years.

Mpower Inc.

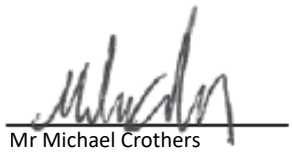
DIRECTORS DECLARATION

The board of Mpower Incorporated declare that the Concise Consolidated Financial Report for the year ended 30 June 2026, including the Statement of Comprehensive Income, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows and Notes to the financial report;

(a)comply with Accounting Standard AASB 1039 *Concise Financial Reports*; and

(b) is an extract from the full consolidated financial report for the year ended 30 June 2026 and has been derived from and is consistent with the full consolidated financial report of Mpower Incorporated.

This declaration is made in accordance with a resolution of the Board of Management.



Mr Michael Crothers
President



Mr Anothony Boyle
Treasurer

Dated at Warrnambool, 29 September 2026

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF MPOWER INC. AND CONTROLLED ENTITY Opinion

We have audited the concise consolidated financial report of Mpower Inc. (the Parent) and its controlled entity (together the consolidated Group), which comprises the balance sheet as at 30 June 2025, and the comprehensive income statement, the cash flow statement, statement of changes in equity for the year then ended, and related notes, derived from the consolidated financial report of Mpower Inc for the year ended 30 June 2025.

In our opinion, the accompanying concise consolidated financial report, of Mpower Inc., complies with AASB 1039 *Concise Financial Reports*.

Basis of Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Group in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia, and we have fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Going concern basis

I draw attention to Note 1 to the financial report, which describes the material uncertainties around the Board's use of the going concern basis of accounting. My opinion is not modified with respect to this matter.

Concise consolidated financial report

The concise consolidated financial report does not contain all the disclosures required by the Australian Accounting Standards in the preparation of the financial report. Reading the concise consolidated financial report and the auditor's report thereon, therefore, is not a substitute for reading the financial report and the auditor's report thereon.

The Financial report and Our Report Thereon

We expressed an unmodified audit opinion on the financial report in our report dated 1 October 2025.

Responsibilities of the Directors for the Concise Consolidated Financial Report

The board are responsible for the preparation of the concise consolidated financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, and the *Australian Charities and Not-for-Profits Commission Act 2012*, and for such internal control as the board determine is necessary to enable the preparation of the concise consolidated financial report.

Auditor's Responsibilities for the Audit of the Concise Consolidated Financial Report

Our responsibility is to express an opinion on whether the concise consolidated financial report, in all material respects, complies with AASB 1039 *Concise Financial Reports* and whether the discussion and analysis complies with AASB 1039 *Concise Financial Reports* based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

MCLAREN HUNT
AUDIT AND ASSURANCE

NARELLE MCLEAN
PARTNER
Dated at Warrnambool; 1 October 2025

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