

27TH May, 2021

NOTICE TO PARTICIPANTS AND FAMILIES

In response to the Victorian Government's latest announcement on changes to Victoria wide restrictions for Coronavirus (COVID – 19), Mpower has implemented the following changes to their service delivery.

Mpower Reception is operational but closed to the public. Please contact reception 5561 8111 if you need to contact a staff member and request a return call.

To align with State Government requirements, the following actions are in place for Mpower services until further notice:

PROGRAM	ACTION
Intake	Available by telephone, email or zoom
Plan Management	Available by telephone, email or zoom
Disability Services	Early Birds Schools Out Program – cancelled Junior & Senior Youth Groups – cancelled Junior & Senior High Flyer – cancelled
Early Childhood Intervention	All group programs – cancelled
	Individual Speech Therapy, Occupational Therapy, Key Worker and Behavioural Support sessions will be conducted over the phone, via Zoom/Telehealth. Individual arrangements will be made
	Visits to Schools and Kinders – cancelled
Supporting Carers Program	Support will continue by phone and email
Integrated Family Support	Support will continue by phone, and email or video calls
Targeted Care Packages	Support will continue by phone, and email or video calls
TAP Group	cancelled
Parent Support Program	Support will continue by phone and email

If you have any questions or concerns, please feel free to call Reception who will request a return call from your worker.

Kevin Mills
CEO