



Annual Report 2019/20

The development of a new Strategic Plan commenced toward the end of the reporting year to guide us through the coming three years. The process included the revision of our Vision, Mission and Values by Board members and Leadership Team ;-

our vision

A community inspired and empowered by people of all ages and abilities.

our mission

Take the lead in providing quality services that build the capacity of people to reach their potential and empower people to have meaningful connections to their communities.

our values

Respect –Value the diversity and contribution of all individuals

Empowerment – Provide person and family directed services which recognise and develop individual strengths.

Quality – Embrace professionalism, excellence, and integrity in everything we do.

New Learning – Encourage personal growth and innovative thinking.





Who we are

Mpower has been serving south-west Victoria as an accredited community-based agency since 1975 when a small group of families, concerned about lack of support for children with disabilities, decided to take action.

Mpower is now widely recognised for high-quality professional services demonstrating innovative, responsive and contemporary practice.

This past financial year has been a milestone as we successfully built on the learnings and skills developed when we transitioned our Disability and Early Childhood Intervention services to the National Disability Insurance Scheme (NDIS). Almost 3 years of operating in the new scheme sees Mpower a financially successful player in the new service system. The transition to NDIS has been stabilised by the continued and increased funding for our Community Services from the DHHS. Mpower's services are split approximately 60/40- NDIS and DHHS funded Community Services, including Carer Support, Integrated Family Services, Parent Support and Out of Home Care.

This major change to the way we provide 60% of our services has required appropriate systems and structures for strong governance, streamlined reporting, information, and robust financial management. We continue to strive for the best systems and process to support our continued growth and maturity.

If success is measured by retaining clients as well as attracting new families to our services, then we can say Mpower is indeed successful. With 450 clients receiving NDIS packages and a further 433 receiving Community Services, we are servicing a wonderful total of 833 clients across our organisation.

Our services are provided by skilled teams who work out of offices in Warrnambool, Hamilton and Portland with teachers, therapists, social/welfare workers, administration, and direct support staff. This positioning of offices supports our commitment to be a locally based, family/client centred service provider. We also provide outreach programs to Camperdown and Lismore and other regional centres.

Mpower is focused on building its sustainability in an ever-changing operating environment with evolving needs and high cost pressures. We pride ourselves on instilling new learning which encourages personal development, innovative thinking and identifying creative solutions to challenges and change.

Mpower works closely with communities, corporate entities, councils, and governments to achieve quality community services that offer real choice and control.



Board of Management



Rhys Boyle President

B.Bus

Grad. Dip. Health Service Management
Joined the Board in 2015

- Member of CEO Performance and Remuneration Sub Committee
- Member of Finance and Audit Sub Committee
- Member of Quality and Risk Sub Committee



Neil Ballard Vice President

B Ec, Dip Ed

Rural Access Project Officer
Joined the Board in 2011

- Member of the CEO Performance Management and Remuneration Sub Committee.
- Member of the Finance and Audit Sub Committee



Kerrie Hughson Treasurer

Bachelor of Commerce (Deakin),
Member of the Institute of Chartered Accountants of Australia (ICAA)

Associate & Managing Accountant at Sinclair Wilson.
Joined the Board in 2017

- Member of Finance and Audit Sub Committee
- Member of CEO Performance and Remuneration Sub Committee



David Beggs

BVsc MVS PhD FAVA

Veterinarian – Warrnambool Veterinary
Senior Lecturer, Melbourne Veterinary School
Joined the Board in 2005

- Member of the Finance & Audit Sub Committee



Helen Bayne

M.Ed. B.Comm

Cert IV in workplace training and assessment
Senior partnership broker
South West Local Learning & Employment Network
Joined the Board in 2013

- Member of Quality and Risk Sub Committee



David Beard

Diploma of Management, Bachelor of Education
Secondary Teacher – Emmanuel College
Joined the Board in 2013



Michele Downs

B.A. (Hons) L.L.B

Solicitor – Farrelly Legal Pty Ltd.
Joined the Board in 2017

- Member of Quality and Risk Sub Committee



Delna Plathottam

B.Nursing, PG Cert Leadership and Management, MBA Health Service Management
Project Manager - Primary Care
Lyndoch Living
Joined the Board in 2020



Michael Crothers

B.Com (Management & Marketing)
Manager of Data and Business Performance
– SED Advisory
Joined the Board in 2020

Vale **Mr Geoff Handbury AO**

Sadly, Mr Geoff Handbury AO, Patron of Mpower since 2010 passed away in November, 2019.

At our 2013 AGM Mrs Lindy Watson, from ACE Radio, delivered a message from Mr Handbury telling us "Mr Handbury is honored to be the Patron of such a wonderful organisation. There was no hesitation when he was asked to be Patron of Mpower as after doing some homework, he was impressed with Mpower's vision and connections in the community."

Mr Handbury's continued generosity through the Geoff and Helen Handbury Foundation is responsible for supporting and enhancing our services and resources. Projects that have benefited from Foundation grants include Mpower House and expansion of our fleet.

Our Mpower community is enriched and very grateful for the longstanding relationship and support from Mr Handbury.

Life Members

**Cath Lourey
Glynis Purcell
Judy Jongebloed (dec'd)**

**Gail Horne
Phyllis McLeish
Vern Robson**

**Sue Henry
Adam Kempton**



Life membership was granted to Adam Kempton at the AGM on 16th November, 2019.

Adam joined the Mpower Board in 1997 and served a total of 21 years as a Board member.

Adam held the office of President for 5 terms between the years of 1997 and 2003. During that period he played a key role in the transition of CEO's. He also held the office of Treasurer in 2015.

His generosity with time and knowledge has been of significant value to the organisation through the years.

Mpower thank Adam for his input over the past 21 years and the unique perspective as a parent of a child with a disability he brought to his Board role, as well as legal expertise.

Vale **Judy Jongebloed**

Life Member & Committee Member

We sadly farewellled Life Member Judy Jongebloed in June of this year. Judy, mother of Nicole, was on the first South West Support Group for the Handicapped Committee and has been involved in some of our milestone events such as our 40th Birthday celebration. In Mpower's - 40 Years celebratory book Judy explained that meetings were held in the front room of Dorothy Francis' place and we'd talk about how we could raise money to get ahead and see if anyone wanted any help. We'd been there and done a lot of it on our own, so we could help people."

When you've got a child with a disability you've got to stick to your guns and be there for them. I always joined every committee. If someone didn't want your child there because they had a disability, you'd be there to speak up for them. It's good to have support for newborn babies with Down Syndrome or any disabilities. I hope people appreciate that Mpower has done a lot for everyone in the community.

Judy was awarded Mpower Life membership in 2002. Her sense of fairness and compassion will be greatly missed by our community.

CEO & President's Report



Our vision is 'a community inspired and empowered by people of all ages and abilities'. All the services we provide and the work we do is aimed at achieving this vision.

It is a pleasure to provide this report for the 2019-20 year. The first three quarters of the year saw us striving to continuously improve the support and services we provide across the organisation. We continued to fine tune our service response to National Disability Insurance Scheme (NDIS) participants, while growing our Community Services to better meet the increasing demand for services tailored to support other vulnerable groups in the community.

As with all other providers and the south-west community, the last quarter of the reporting year has been severely interrupted by the COVID-19 virus. By late March, Mpower had made provision for all office staff to work from home, which was a rapid and successful achievement. Most staff had returned to office-based work by 1st July, with a mix of office and home-based work continuing until the end of the reporting period.

All our client services were either modified or ceased to operate during the last quarter. Services that ceased were alternatively replaced with the provision of respite for families and carers of people with disabilities and older people.

Under the guidance of an experienced HR professional and short-term appointee, Mpower's staff structure was reviewed, culminating in a revised fit-for-purpose model and workforce. The new structure has three clear service groups: NDIS, Community Services and Corporate Services. It also gives clear delineation and responsibility for tasks within roles.

Mpower's Plan Management function of the NDIS experienced an increase in demand, resulting in the recruitment of additional staff to ensure a quality client experience and high standards of service delivery.

We also welcomed growth in funding from the Department of Health and Human Services (DHHS) for programs in our Community Services stream. These services support carers of people of all ages, vulnerable families in the Integrated Family Services program and Targeted Care Packages, as well as supporting children in the Out of Home Care (OoHC) service. With changes to our structure, we see OoHC as an area of future demand and growth.

We were sad to farewell two long standing staff members, Donna Newell and Erica Smith, at the end of 2019. Donna had been with Mpower for more than 20 years in Administration and Human Resources (HR) and chose to seek new horizons. Erica had been with us for over 12 years as the Deaf Access Co-Ordinator and left as the funding for Deaf Access ceased (in line with the final roll out of NDIS). Both staff left achievements to be proud of and are clearly missed.

We farewelled three other staff who had been with Mpower between five and eleven years: Jason Gilmour, Disability Services Co-Ordinator (five years of service), alongside Disability Support workers, Amanda Kearney and Herlinda Eykels, eight and eleven years of service respectively. Thanks go to these staff for their positive contributions to Mpower.

We enjoyed continued growth in staff numbers to meet the organisation's service demand, including the appointment of two specialty roles – HR and Quality Managers. The incumbents are very experienced in their respective areas and are beneficial to our continued development and maturity.

Our Corporate Services team increased in response to the growth across the client service areas. An Accountant was welcomed to the team along with an extra Plan Management officer.

Pleasingly, our financial outcomes tell the story of successful, ongoing change. We continue to plan for reinvestment into the organisation and its resources, which is vital for our future sustainability.

CEO & President's Report

We moved our OoHC service into a newly acquired residential property in a location central to our offices and existing properties. This is a vital investment into our long-term service provision and assurance of tenure for the children we care for.

Our investment in the property market has ensured security for our residential respite and care provided and the demand for this service in the future.

The true highlight for the year is without doubt the resilience and tenacity of our staff who have pulled together and supported one another throughout the COVID-19 pandemic and continual organisational change and development.

A heartfelt thank you to all our staff who are responsible for the amazing services of Mpower.

Mpower's Board of volunteer Directors have continued to provide steady guidance and leadership through the changing times. The Board executive, Mr. Rhys Boyle (President), Mr. Neil Ballard (Vice President) and Ms. Kerrie Hughson (Treasurer), along with our other members, David Beggs, David Beard, Helen Bayne and Michele Downes, welcomed two new members throughout the year: Delna Plathottam and Michael Crothers. Delna and Michael have settled into their roles well and all are gratefully acknowledged. Mpower has a skills-based Board which is a great asset to Mpower's quality governance.

Thanks are extended to our partners in the sector including members of Community Southwest, the Integrated Family Services and Child First consortium and our partnership with the NDIA in Warrnambool (La Trobe Community Health) and importantly the shared collaboration and support

with NDIS providers. In the south-west region, this relationship has been supportive and collegial; reflective of our past, assisting to provide truly client-centered services.

The CEO's continued membership of the State NDS Committee provides valuable links to key people and information in the disability sector.

Thanks go to our volunteer drivers who are always on hand to support our Community Transport program with positivity.

Through the year we were grateful recipients of donations from local trusts. Sadly, we also farewelled our Patron, Mr. Geoff Handbury. Geoff, along with his late wife, Helen, had been a generous benefactor to Mpower through the Geoff and Helen Handbury Foundation. As detailed in our financial report, we are again grateful for other local donations along with those from national trusts. Donations are directed to service development and resources to support Mpower to reach our mission of quality service provision that builds the capacity of people to reach their potential and empowers people to have meaningful connections to their communities.

As we successfully completed the objectives of the current Strategic Plan towards the end of the reporting year, we have developed a new plan with some stretched goals to guide our organisation through to 2023.

Kerry Nelson
CEO

Rhys Boyle
President



NDIS Services

• OUTCOMES & ACHIEVEMENTS

While the first half of the year started out well with high demand for our disability and therapy services, little did we know how the next part of our year would unfold. Maintaining a useful and responsive early childhood intervention service (ECIS) for participants during uncertain times was an achievement brought about by the dedication of the ECIS team in the second half of the year. We certainly honoured our commitment to new learning, as we quickly arranged telehealth and phone sessions to replace home and community visits. It is testimony to the dedication, resourcefulness and “can do attitude” of the team that we were able to keep up provision of services and supports for a lot of people albeit from afar. ECIS is all about partnerships and we saw this come to the fore in the last 6 months. Having said that, web-based services were not a good fit or successful for all. As the pandemic settles, we are looking forward to resuming face to face supports in the months to come.

Disability Services’ group programs were heavily affected by COVID-19 and in the interest of the health and safety of our community, unfortunately ceased operating numerous times throughout the year. In some instances, we were able to provide 1:1 or family group supports, which kept Disability Services’ work flow steady across the start of 2020.

Despite the impact of COVID-19, we still delivered 27,720.47 hours of supports for 395 NDIS participants and thoroughly enjoyed being able to do so.

• FOCUS

The NDIS focus for the quarter of the reporting year was responding to COVID-19. This entailed making COVID-19 Safe plans, ensuring that participants and staff followed COVID-19 safety recommendations and maintaining our essential services in the best way that we could.

• HIGHLIGHTS OF THE LAST YEAR

In mid-2019, we applied for a grant through the Department of Human Services Victorian Regional Readiness Funds to support innovative and place-based projects. The Mpower submission - in partnership with Kyeema in Portland - was for a project that involved training Allied Health Assistants. There were many applications from across Victoria and much to our delight, we were successful and received a significant grant to further the project. We now have two trainee Allied Health Assistant Students who are part of our Early Childhood Intervention and Therapy Team and as such are contributing to the development of skills and mix of available supports in our community.

We were able to offer telehealth – this is something that felt a bit difficult to provide successfully in the past. Within a very short space of time, the team was up and running, providing web-based supports. The roll-out of telehealth was not an easy task, thus credit is owed to our staff who embraced this new way of providing services and the families willing to try this method of service of delivery. The outcome is that we can continue to use telehealth into the future if this is the way families want or need to access services. We know that telehealth gets outcomes and that it is a viable way of providing services, since it decreases the amount of travel time and therefore increases the amount of funding families can use for therapy sessions.

Feedback from the Disability Services participants gave a resounding thumbs up for the visit to the Cobden Railway. We will try to run this activity again.

NDIS Services Report

• STORY

The project, Building the Allied Health Assistant workforce, this involved the Mpower Early Childhood Intervention Team supervising and supporting two Allied Health Assistant Trainees studying Certificate IV in Allied Health Assistance, as well as working with one Disability Support Worker in Portland to provide Early Childhood Intervention supports.

The project commenced using the existing Early Childhood Intervention assistant (Mpower) and one existing disability support worker (Kyeema). An Occupational Therapist and Speech Pathologist teamed up to provide the Echidna Moves Playgroup in Portland, using rooms generously provided by the Portland Bay School. The group ran in Terms 3 and 4 of 2019 and was small, but very successful. Since COVID-19, this group has not reconvened.

After initial difficulties finding training that could be delivered or undertaken while remaining in the region, we were fortunate to secure two Allied Health Assistant Trainees with the assistance of Westvic Staffing Solutions. Sienna and Ashlee started in the middle of the COVID-19 lockdown, which gave them time to read and learn about Early Childhood Intervention before they experienced working in the groups. When group programs reconvened mid-year, they were also able to gain experience with older children by helping in the Kids in the Community Program during the school holiday break.

The trainees commenced online study with The Gordon (Gordon TAFE, Geelong) in August 2020. To support the placement, the assistants joined in with programs, helping to provide services to clients whilst under supervision by the Allied Health Team. As they gain more experience, it is envisaged that they will be able to complete programs under direction with their own group of participants. There was also specific training for the existing Allied Health professional team using the Supervision and Delegation Framework modules (DHHS 2018). The aim was for the project to result in increased ability to address waiting list issues for Allied Health services and to build workforce capacity by contributing new skills into the service system. Mpower has had experience with an in-house training model, which has been used successfully in Early Childhood Intervention for many years.

Both Ashlee and Sienna were very excited to be starting along the path to a new career and this is what they had to say about the experience so far:

"I wanted to apply for this job because I was super interested in learning more about kids with disabilities and how they learn; I have a passion for children and I want to gain experience with kids in Early Childhood Intervention. I love everything about the role, the staff, the activities and tasks, but more importantly I love how rewarding you feel after helping a child learn something or achieve something new. It makes work all the more enjoyable knowing you can help someone or brighten a child's day. My plan after the traineeship would be hopefully to work at Mpower in Early Childhood Intervention, have a full-time job and gain even more experience in the industry. Allied Health will allow me to explore more options but right now I am enjoying what I do at Mpower. I am currently completing my Cert IV in Allied Health Assistance and am loving it. I study through The Gordon online, at the Geelong campus. The course work is challenging, but rewarding. And I'm learning something different every day."

– Ashlee McCullagh

"I applied for the role as it was something close to home, because of my brother and a position I felt I was passionate about. I love the role because I get to interact with all kinds of children, and I love gaining experience in new areas. I don't know what I want to do when I complete the course at this stage but something with kids for sure. The course is very medical based but so far I have gained an array of new knowledge from OHS standards to medical terminology and the legal side of working with clients."

– Sienna Dyett

The project will definitely meet the outcome of adding new skills and services available for the people in our region. We are very pleased to have Sienna and Ashlee as part of our team.





Community Services

OUTCOMES AND ACHIEVEMENTS

Integrated Family Services

Some families experience complex issues that lead to unsafe and unstable home environments. Mpower's Integrated Family Services (IFS) program supports these vulnerable families with the aim of enhancing child and adolescent safety, stability, and development. The IFS team do this by building on the capacity of parents, carers and families to meet the needs of their children/young people. The team offer practical, emotional, and therapeutic support and provide parents with tools, strategies, and links to the community to build on their parenting skills. The COVID-19 pandemic added another complexity to vulnerable families in crisis. In response to this, the State Government released additional Flexible support funds to assist families in crisis. These funds were used to purchase items such as computers and iPads so that children could participate in online education.

Mpower's IFS team had excellent outcomes for the financial year, successfully achieving positive results with families. For the financial year, the IFS team assisted more families than ever before exceeding DHHS set targets.

Carer Support Program (CSP)

You may be a spouse or partner, relative, friend or neighbour. You may be older or younger than the person you care for. You may live with that person or live separately. You may become a carer by choice or by necessity. Caring can be a rewarding experience, but it can also be demanding, challenging and sometimes overwhelming.

The Mpower CSP is funded by the Victorian Government to provide a range of one-off or short-term supports to supplement other services or fill service gaps.

Mpower facilitates carer support groups in Warrnambool, Portland, Hamilton, Casterton, Terang and Coleraine. In accordance with the CSP guidelines, the carers team has been focusing on reaching out to carers from:

- The Lesbian, Gay, Bi-sexual, Transgender, Queer, Intersex (LGBTQI) community
- The Aboriginal communities
- Young carers via youth organisations, schools; and
- Hard to reach rural communities

During the COVID-19 pandemic, the team embodied an inventive approach when assisting carers, in order to provide them with care packages tailored to their individual interests during lockdown. Meetings occurred via video conferencing and there have been many phone calls to carers to find out how they were coping and if there is any way that we could be of assistance.

Strengthening Parent Support Program (SPSP)

SPSP is for parents and carers of children who have a disability or developmental delay. The program employs a coordinator to establish peer support groups and provide individual support and information to parents and carers to support them in their parenting role. This parenting support program provides families with opportunities to participate in peer support groups and to establish support networks with other families or carers in their local community. The COVID-19 pandemic made delivery of this program challenging. The focus of the program is facilitating Peer Support Groups and the pandemic prevented group meetings. To meet the needs of parents during the pandemic, our coordinator increased 1:1 support for parents.

Community Services

Targeted Care Packages (TCPs)

TCPs are designed to provide better support to children/young people in foster care and kinship arrangements and to decrease the reliance on residential care. TCPs provide flexible funding to Mpower, specifically tailored to the needs of each child that we assist. During this financial year we assisted two children via TCPs. The TCPs allowed Mpower to respond to the urgent needs of the child and their carers. The TCP program has allowed the children and carers that we assist to make positive changes in their lives.

Out of Home Care (OoHC)

For a myriad of reasons, sometimes children/young people can no longer live with their parents, carers, or family. The OoHC system aims to provide these children with a safe and supported home. Our OoHC program has a focus on helping children with disabilities heal from past trauma. In order to provide a warm, safe, and welcoming environment for the children who reside with us, Mpower recently purchased a very homely residence that has been transformed into our OoHC home. The residence is now operational, and we are very proud of the home that we have created for the children.

Snapshot

The IFS team provided assistance to

105

families during the 2019/2020 financial year.

Plan Management grew by more than

60%

in 2019/20

Supporting Carer Program provided

808

hours of counselling and support

4227

hours of group respite to carers and recipients

5334

hours of residential respite

42 of 105 cases

were referred by Child Protection, 16 were self-referred, 14 were referred by schools and kinders and 11 were referred by Mental Health agencies.

Mpower processed an average of

190

invoices per week for our plan managed clients

276

hours of in home/ community respite.

Funded residential respite increased this year due to COVID-19 lockdowns.

The main issues confronting families that IFS assisted were alcohol and drug issues, Child/youth behaviour concerns, parent/child/youth suffering from a disability, non school attendance, poverty, and family violence.

27720.47

hours of supports for 395 NDIS participants

3220

hours of Short Term Accommodation

6869.8

hours of Early Childhood Intervention supports

2561.75

hours of School's Out

207.67

hours of Behaviour Support

49

Families received 50+ hours of assistance/supports from IFS.

20

Families received between 30 to 50 hours of assistance/supports from IFS.

28

families received between 10 to 30 hours of assistance/supports from IFS.



Here are some words for you to say... and they all begin with... **S** my sound!



Sun



Sock



Sink



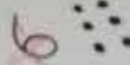
Sail

Sea

Sand



Saw



Six



Seven



Sack



Seat



Sign

$4 + 1 = 5$
sum
simple!



Sofa

Settee



Soft

Silly



Seeds



Suit



Scissors



Sticky

Our Services

NDIS SERVICES

EARLY CHILDHOOD SERVICES (ECEI) EARLY INTERVENTION SERVICES (ECEI)

ECEI aims to improve the lives of infants and children 0-7 years with a disability or developmental delay and their families through the provision of specialised early intervention support.

A range of services are provided including speech pathology and occupational therapy, behaviour support, skill development groups, developmental assessments, key worker supports, and support to early childhood and care settings to promote access and meaningful participation.

DISABILITY PROGRAMS

Disability programs are designed to enable participants to take part in both Mpower activities based at Mpower House or the community and other community activities of choice. Programs and activities are available for families of children, young people and adults with disabilities.

The programs include:

- Kids in the Community
- Weekend Getaways
- Short Term Accommodation options
- Active Oceans
- Youth Group/High Flyers
- School's Out
- Skill development groups

COMMUNITY SERVICES

CARER SUPPORT PROGRAM

Support for Carers program provides support, care and information to those providing unpaid care to another person who is frail aged and/or who has Dementia or someone of any age who has a disability, a mental illness or an ongoing medical condition.

INTEGRATED FAMILY SERVICES

Integrated Family Services (IFS) provides a range of supports and interventions for vulnerable children, youth and families experiencing difficulties in their

family relationships and environment. IFS aims to enhance the safety, stability and development of children and adolescents by focusing on strengthening the capacity of parents to provide basic care, ensure safety and promote their child's development.

Actions may include:

- counselling
- parent education
- household management
- outreach
- case management

TOTALLY AWESOME PARENTS

A support group for parents with intellectual disabilities and/or learning difficulties. Through weekly meetings, the group respects its members in all aspects of parenting and supports new learning through social and community gatherings.

TARGETED CARE PACKAGES (TCPS).

TCPs are managed by Mpower Key Workers who support the TCP care team to work collaboratively for the best interests of the child.

Targeted Care Packages (TCP) are an innovative and flexible alternative to residential care.

Children under the age of 18 are eligible for a TCP if they are:

- at risk of entering residential care or currently in residential care;
- have access to a care arrangement that is able to provide improved outcomes for the child/young person.

COMMUNITY SERVICES, CONTINUED

WHAT IS A TARGETED CARE PACKAGE?

- An allocation of funding and target that is tailored specifically to meet the individual needs of a particular child or young person
- Attached to a specific child or young person
- Based on an assessment of that child or young person's needs
- Funds for one or a number of clearly articulated

supports to meet the child's needs

- Available for as long as the child needs (subject to review)
- Transparently acquitted
- Provides an alternative to a residential care placement and provides better outcomes

RESIDENTIAL CARE

Mpower provides Residential care services and support in community-based houses to children/young people with disability who cannot live safely at home with their families. All referrals are made through the Department of Health and Human Services. Mpower's residential care program offers a safe home for children/young people with disability to thrive, grow and connect to the community.

STRENGTHENING PARENT SUPPORT PROGRAM

Strengthening Parent Support Program is for parents and carers of children from birth to 18 years who have a disability or developmental delay. The program operates to establish peer support groups and provide individual support and information to parents and carers to support them in their parenting role.

OTHER

COMMUNITY TRANSPORT

Community Transport provides flexible transport arrangements for those who are disadvantaged accessing transport to allow them to attend health or community support services.

TOY LIBRARY

The special needs toy library provides information for parents and lends play materials and educational toys and equipment to facilitate the growth and development of infants and children with disabilities. Borrowing is available to people of all ages.



Staff as at 30th June, 2020

Mark Barling
Gordon Bentley
Amber Boers
Rianna-Lea Bourke
Lyndy Boyle
Ruby Bradshaw
Gary Brereton
Daniel Carey
Cherieanne Carmichael
Katrina Carrod
Robyn Carroll
Emma Chittick
Heather Clue
Matthew Connell
Sarah Davey
Meg Downie
Rebekah Dryburgh
Sienna Dyett
Joelyn Gibson
Jami Giles
Jennifer Gleeson

Elizabeth Green
Helen Greening
Letitia Gunn
Lynda Haddow
Trent Harman
Debbie Harman
Naomi Hill
Cloe Hilliam
Megan Hol
Angela Hoskins
Catherine Howarth
Tricia Hughes
Vicky Hughson
Belinda Jarvis
Louise Jellie
Tracey Jennings
Kirsty Jones
Wendy Jones
Gail Kent
Patrina Markey
Ashlee Mccullagh

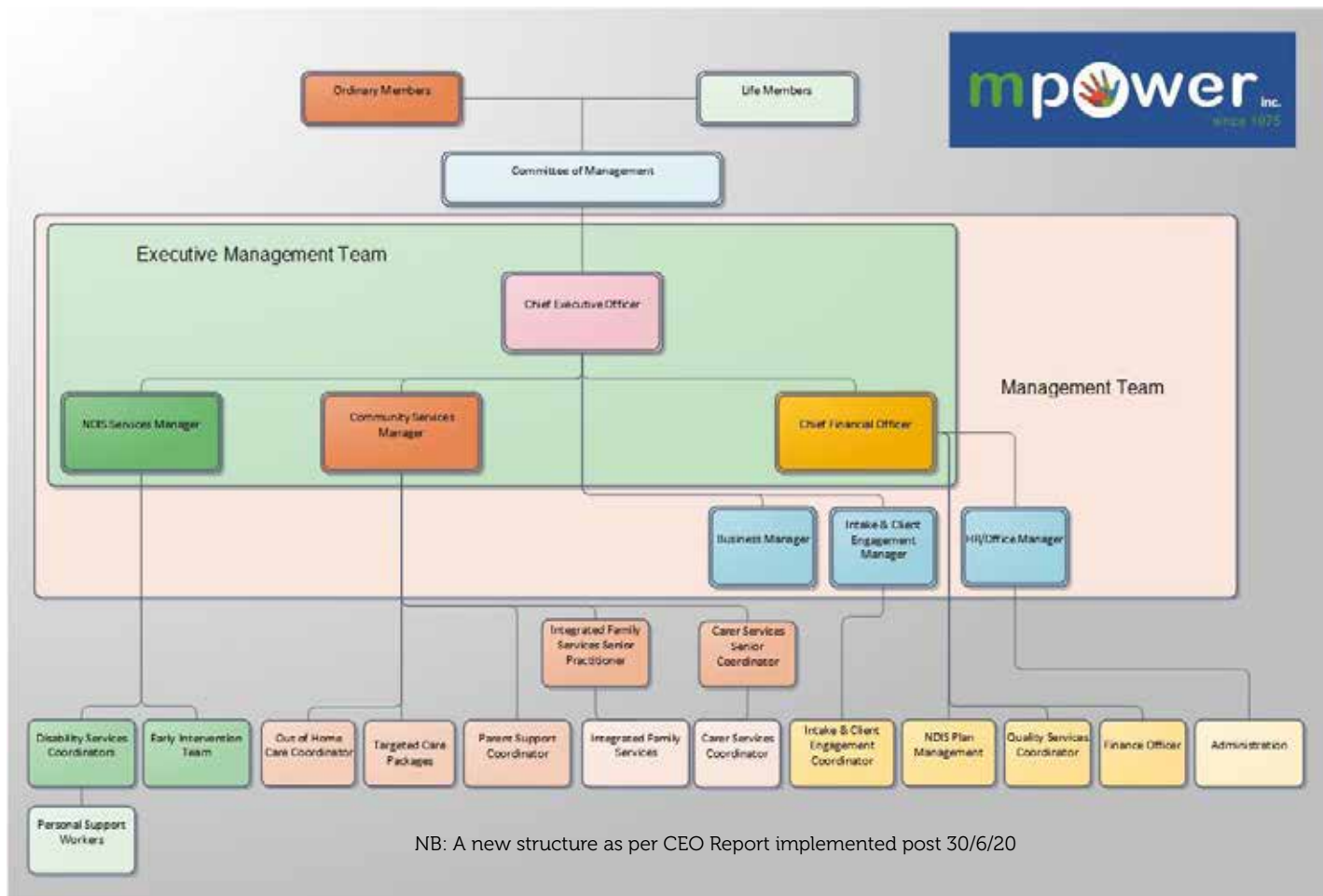
Dianne Mcfadden
Cheryl Mckinnon
Susan Mcnaughton
Emma Mctaggart
Tracey Meade
Judi Mutsaers
Kerry Nelson
Rebecca Nevin Berger
Kellie New
Yasmin Nurmohamed
Beth Parkin
Rachel Peters
Jasmin Prewett
Ali Raza
Nelson Reason
Mitchell Reason
Thomas Reeve
Justin Roberts
Luke Robertson
Penny Ryan
Rachel Savery

David Skinner
Kirsty Sutcliffe
Maria Svent
Murray Swayn
Eve Tamer
Edda Thomson
Sean Verdon
Shona Waller
Dionne Wilson
Sam Worden
Sarah Zerbe



Organisational Structure

as at 30 June, 2020



Volunteers

Volunteers are a highly valued and essential part of the Mpower workforce, particularly through the Community Transport and Totally Awesome Parents programs.

Mpower staff and management would like to thank all volunteers contributing throughout the year including:

Roy Clarke
Paul Hanlon
Chris Carroll





Financial Report

This year has turned out to be an exceptional year not only for the community services sector but the world at large. There were significant impacts on the organisation's ability to provide services which required innovative solutions to ensure the safety of our staff, clients and the wider community. Despite these challenges Mpower Inc. presents a surplus of \$751,721 for the 2019/20 financial year. This is a year on year increase of 44%.

STATEMENT OF COMPREHENSIVE INCOME

Despite the challenges to operations Covid-19 presented, Mpower's revenue continued to grow by 39% to \$8.93M from \$6.60M. All areas of the business were in surplus or break-even position, an exceptional result.

Growth was driven mainly by increases in services offered in the Carer Support program, Out of Home Care program, and Plan Management.

Total expenses increased by 34% from \$6.08M to \$8.16M. This increase was across all expense categories driven mainly by program costs increasing by 80%, operating costs 38%, utilities 37%, technology 22%, staff costs 13% and transport 5% from 2018/19 financial year.

STATEMENT OF FINANCIAL POSITION

Net assets increased to \$5.15M, an increase of 17%. Cash reserves fell slightly to \$3.11M following the investment in a new residential property located close to our current properties and settlement of property purchased in the previous financial year. The new property will be used by our Out of Home Care program to provide a permanent home for those children we care for, on an ongoing basis.

The property investment of \$596K was funded from accumulated reserves which were mostly replenished by the current year surplus. Additional investment was also made in technology as part of the 5-year investment plan and additional motor vehicles were added to the fleet.

Accounts receivables decreased by 57% while accounts payable also decreased by 27% reflecting a change in financial controls.

Employee provisions are recognized at the future value attributable to the Employment Remuneration Order of the Social Community Health and Disability Services Award, overall reducing from the prior year by 72% due to timing.

In summary, Mpower has continued to grow its services in an efficient manner, providing a healthy surplus for future reinvestment into the organisation and consequently our community as we meet the growing needs.

Elizabeth Green
Chief Financial Officer

AT A GLANCE...





2019-2020

Financial Statements

Mpower Inc.

ABN 39 491 685 563

BOARD OF MANAGEMENT REPORT FOR THE YEAR ENDED 30 JUNE 2020

The board members present the financial report of the Mpower Incorporated for the financial year ended 30 June 2020.

Board

The names of the board members throughout the year and at the date of this report are:

Rhys Boyle	President	Michele Downs
Neil Ballard	Vice President	David Beggs
Kerrie Hughson	Treasurer	Michael Crothers (appointed 21 April 2020)
David Beard		Delna Plathottam (appointed 21 April 2020)
Helen Bayne		

Board members have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal Activities

The principal activities of the Association during the financial year was to provide services to vulnerable and disability impacted persons.

Significant Changes in the State of Affairs

No significant change in the nature of these activities occurred during the year.

Operating Result

The result from ordinary activities for the financial year amounted to a surplus of \$751,721 (2019: \$523,823).

After Balance Date Events

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the association, the results of those operations, or the state of affairs of the association in future financial years.

Signed in accordance with a resolution of the Board:



Mr Rhys Boyle
President



Mrs Kerrie Hughson
Treasurer

Dated at Warrnambool, 20th October 2020

Mpower Inc.

ABN 39 491 685 563

STATEMENT OF COMPREHENSIVE INCOME**FOR THE YEAR ENDED 30 JUNE 2020**

	Notes	2020 \$	2019 \$
Revenue	2(a)	8,565,285	6,158,673
Other income	2(b)	368,396	273,031
Profit on sale of non-current assets		-	168,954
Advertising & promotion		(21,937)	(9,964)
Audit and legal charges		(16,655)	(20,541)
Bad Debts		(1,845)	(7,538)
Bank charges		(2,992)	(1,166)
Catering		(10,546)	(8,653)
Cleaning		(13,774)	(13,136)
Consultants fees		(77,609)	(37,818)
Depreciation		(190,753)	(145,760)
Insurance		(9,272)	(7,118)
Maintenance and repairs		(147,039)	(136,093)
Motor vehicle expenses		(78,630)	(66,205)
Office Supplies		(22,153)	(22,126)
Program costs		(3,079,872)	(1,566,739)
Staff Costs		(51,904)	(54,177)
Salaries & Wages		(3,915,213)	(3,466,352)
Superannuation		(373,900)	(316,041)
Security		(2,046)	(1,932)
Subscriptions		(16,590)	(19,988)
Sundry expenses		(11,729)	(59,140)
Telephone		(23,267)	(23,383)
Utilities		(35,114)	(34,184)
Workcover		(79,120)	(58,781)
Net Current Year Surplus		<u>751,721</u>	<u>523,823</u>
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		<u>751,721</u>	<u>523,823</u>

The accompanying notes form part of these financial accounts.

Mpower Inc.

ABN 39 491 685 563

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2020

	Notes	2020 \$	2019 \$
ASSETS			
Current assets			
Cash and cash equivalents	3	1,158,784	2,432,990
Accounts receivable	4	190,536	441,120
Other financial assets	5	1,957,878	606,217
Other assets	6	28,648	14,530
Total current assets		3,335,846	3,494,857
Non-current assets			
Property, plant & equipment	7	3,076,861	2,544,933
Total non current assets		3,076,861	2,544,933
TOTAL ASSETS		6,412,707	6,039,790
LIABILITIES			
Current liabilities			
Accounts payable and other payables	8	241,857	946,729
Employee provisions	9	418,215	343,487
Other liabilities	10	588,222	299,904
Total current liabilities		1,248,294	1,590,120
Non current liabilities			
Employee provisions	9	16,863	53,841
Total Non current liabilities		16,863	53,841
TOTAL LIABILITIES		1,265,157	1,643,961
NET ASSETS		5,147,550	4,395,829
EQUITY			
Retained earnings		5,147,550	4,395,829
TOTAL EQUITY		5,147,550	4,395,829

The accompanying notes form part of these financial accounts.

Mpower Inc.

ABN 39 491 685 563

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2020

	Retained Earnings \$	Total \$
Balance at 1 July 2018	3,872,006	3,872,006
Surplus attributable to the entity	523,823	523,823
Balance at 30 June 2019	<u>4,395,829</u>	<u>4,395,829</u>
Surplus attributable to the entity	751,721	751,721
Balance at 30 June 2020	<u>5,147,550</u>	<u>5,147,550</u>

The accompanying notes form part of these financial accounts.

Mpower Inc.**ABN 39 491 685 563****STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2020**

	Notes	2020 \$	2019 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		9,136,716	6,298,594
Interest Received		47,549	54,966
Payments to suppliers and employees		(8,384,129)	(5,295,976)
NET CASH PROVIDED BY/(USED IN) OPERATING ACTIVITIES	12	800,136	1,057,584
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of property, plant and equipment		(722,681)	(879,512)
Purchase of other financial assets		(1,351,661)	(14,072)
Proceeds from sale of plant & equipment		-	258,591
NET CASH (USED IN) INVESTING ACTIVITIES		(2,074,342)	(634,993)
NET INCREASE/(DECREASE) IN CASH HELD		(1,274,206)	422,591
CASH AT BEGINNING OF FINANCIAL YEAR		2,432,990	2,010,399
CASH AT END OF FINANCIAL YEAR	3	1,158,784	2,432,990

The accompanying notes form part of these financial accounts.

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

Note 1: Statement of Significant Accounting Policies

Basis of preparation

These are special purpose financial statements that have been prepared for the purposes of complying with the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Reform Act 2012. The Board have determined that the accounting policies adopted are appropriate to meet the needs of the members of Mpower Inc.

The Board has determined that the Association is not a reporting entity.

These financial statements have been prepared in accordance with the recognition and measurement requirements specified by the Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') and the disclosure requirements of AASB 101 'Presentation of Financial Statements', AASB 107 'Statement of Cash Flows', AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', AASB 1048 'Interpretation of Standards' and AASB 1054 'Australian Additional Disclosures', as appropriate for not-for-profit oriented entities.

Critical accounting estimates

Key Estimates

Impairment

The Association assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporates various key assumptions.

Key Judgements

Provision for impairment of Receivables

Management has completed an assessment of receivables outstanding and conclude that no provision is to be recognised.

Employee Benefits

For the purposes of measurement, AASB 119: Employee benefits defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. As the Association expects that all of its employees would use all of their annual leave entitlements earned during a reporting period before 12 months after the end of the reporting period, the Association believes that obligations for annual leave, time in lieu and purchased leave entitlements satisfy the definition of short-term employee benefits and, therefore, can be measured at the (undiscounted) amounts expected to be paid to employees when the obligations are settled.

Lease term and option to extend under AASB 16

The lease term is defined as the non-cancellable period of a lease together with bond periods covered by an option to extend the lease if the lessee is reasonably certain to exercise that option; and also periods covered by an option to terminate the lease if the lessee is reasonably certain not to exercise that option. The options that are reasonably going to be exercised is a key management judgement that the Association will make. The Association determines the likelihood to exercise the options on a lease-by-lease basis looking at various factors such as which assets are strategic and which are key to future strategy of the Association.

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

Key Judgements (cont.)

Performance obligations under AASB 15

To identify a performance obligation under AASB 15, the promise must be sufficiently specific to be able to determine when the obligation is satisfied. Management exercises judgement to determine whether the promise is sufficiently specific by taking into account any conditions specified in the arrangement, explicit or implicit, regarding the promised goods or services. In making this assessment, management includes the nature/type, cost/value, quantity and the period of transfer to the goods or services promised.

(a) Revenue and other income

The Association has applied AASB 15: Revenue from Contracts with Customers (AASB 15) and AASB 1058: Income of Not-for-Profit Entities (AASB 1058) using the cumulative effective method of initially applying AASB 15 and AASB 1058 as at 1 July 2019. Therefore the comparative information has not been restated and continues to be presented under AASB 18: Revenue and AASB 1004: Contributions.

Operating grants, donations and bequests

When the Association receives operating grant revenue, donations or bequests, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15.

When both these conditions are satisfied, the Association:

- identifies each performance obligation relating to the grant
- recognises a contract liability for its obligations under the agreement
- recognises revenue as it satisfies its performance obligations.

Where the contract is not enforceable or does not have sufficiently specific performance obligations:

- recognises the asset received in accordance with the recognition requirements of other applicable accounting standards;
- recognises related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from contract with customer)
- recognises income immediately in profit or loss as the difference between the initial carrying amount of the asset and the related amount.

Capital grants

When the Association receives a capital grant, it recognises a liability for the excess of the initial carrying amount of the financial asset received over any related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer) recognised under other Australian Accounting Standards.

The Association recognises income in profit or loss when or as the Association satisfies its obligations under the terms of the grant.

Interest Income

Interest income is recognised using the effective interest method.

(b) Income Tax

As the incorporated Association is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, and is therefore exempt from paying income tax.

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

(c) Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term deposits and highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value. Term deposits with a maturity of greater than 3 months are classified as other financial assets.

(d) Trade and other receivables

Trade and other receivables are recognised at amortised cost, less any provision for impairment.

(e) Property, plant and equipment

Plant and equipment is stated at historical cost less accumulated depreciation and impairment. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Land and buildings are stated at fair value, based on regular independent valuations less depreciation on buildings. Land and buildings purchased during the 2019 and 2020 financial years are stated at cost value, less depreciation on building disclosed under Note 7.

Depreciation is calculated on a straight-line basis to write off the net cost of each item of property, plant and equipment (excluding land) over their expected useful lives as follows:

Buildings	40 years
Plant and equipment	3-10 years
Motor vehicles	4 years

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date. The Board have adopted an independent valuation as at 30 June 2019, which represents the fair value of held Land and Buildings. An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to the incorporated Association. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

(f) Trade and other payables

These amounts represent liabilities for goods and services provided to the incorporated Association prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

(g) Employee benefits

Short-term employee benefits

Liabilities for wages and salaries, including non-monetary benefits, annual leave and long service leave expected to be settled wholly within 12 months of the reporting date are measured at the amounts expected to be paid when the liabilities are settled.

Other long-term employee benefits

The liability for long service leave not expected to be settled within 12 months of the reporting date are measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date. Consideration is given to expected future wage and salary levels, experience of employee departures and year's of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

Portable Long Service Leave

Employees entitled to the portable long service leave scheme will have their Long Service Leave entitlement held by the scheme from 1 July 2019.

(h) Fair value measurement

When an asset or liability, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market; or in the absence of a principal market, in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. Valuation techniques that are appropriate in the circumstances and for which sufficient data is available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

(i) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables and other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable.

(j) Leases

At inception of a contract, the Association assesses if the contract contains or is a lease. If there is a lease present, a right-of-use asset and corresponding lease liability are recognised by the Association where the Association is a lessee. However, all contracts that are classified as short-term leases (lease with remaining lease term of 12 months or less) and leases of low value assets are recognised as an operating expense on a straight-line basis over the term of the lease.

Initially the lease liability is measured at the present value of the lease payments still to be paid at commencement date. The lease payments are discounted at the interest rate implicit in the lease. If this rate cannot be readily determined, the Association uses the incremental borrowing rate.

Lease payments included in the measurement of the lease liability are as follows:

- fixed lease payments less any lease incentive;
- variable lease payments that depend on an index or rate, initially measured using the index or the rate at the commencement date;
- the amount expected to be payable by the lessee under the residual value guarantees;
- the exercise price of purchase options, if the lessee is reasonably certain to exercise the options;
- lease payments under extension options if lessee is reasonably certain to exercise the options; and
- payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

(j) Leases (cont.)

The right-of-use assets comprise the initial measurement of the corresponding lease liability as mentioned above, any lease payments made at or before the commencement date as well as any initial direct costs. The subsequent measurement of the right-of-use assets is at cost less accumulated depreciation and impairment losses.

All leases held by the Association are either short term or low value leases.

(k) New Accounting Standards and Interpretations not yet mandatory or early adopted

As at 30 June 2020, the following standards and interpretations had been issued by the AASB but were not yet effective. They become effective for the first financial statements for reporting periods commencing after the stated operative dates as detailed in the table below. Mpower Inc. has not and does not intend to adopt these standards early.

Standard / Interpretation	Summary	Applicable for reporting periods beginning on	Impact on the Annual Statements
AASB 2018-7 <i>Amendments to Australian Accounting Standards – Definition of Material</i>	This Standard principally amends AASB 101 Presentation of Financial Statements and AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors. The amendments refine and clarify the definition of material in AASB 101 and its application by improving the wording and aligning the definition across AASB Standards and other publications. The amendments also include some supporting requirements in AASB 101 in the definition to give it more prominence and clarify the explanation <u>accompanying the definition of</u>	1 January 2020	The standard is not expected to have a significant impact on Mpower Inc.
AASB 2020-1 <i>Amendments to Australian Accounting Standards – Classification of Liabilities as Current or Non-Current</i>	This Standard amends AASB 101 to clarify requirements for the presentation of liabilities in the statement of financial position as current or non-current. A liability is classified as non-current if an entity has the right at the end of the reporting period to defer settlement of the liability for at least 12 months after the reporting period. The meaning of settlement of a liability is also clarified.	1 January 2022. However, ED 301 has been issued with the intention to defer application to 1 January 2023.	The standard is not expected to have a significant impact on Mpower Inc.

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

	2020 \$	2019 \$
Note 2: Revenue and other income		
(a) Revenue		
Department of Health and Human Services - State Government Victoria	2,788,198	2,220,161
National Disability Insurance Scheme	5,659,165	3,804,670
Department of Health - Australian Government	117,922	133,842
	<u>8,565,285</u>	<u>6,158,673</u>
(b) Other income		
Government Grants	24,685	13,508
Donations	22,264	22,120
Fee for service	73,240	32,405
Interest received	47,589	54,966
Program activity fees	8,873	24,940
Other Revenue	191,745	125,092
Total Other Revenue	<u>368,396</u>	<u>273,031</u>
Note 3: Cash and cash equivalents		
Cash on hand	1,600	1,600
Cash at bank	1,157,184	2,431,390
	<u>1,158,784</u>	<u>2,432,990</u>
Cash and cash equivalents includes cash on hand, deposits at call, and other highly liquid investments with original maturities of 90 days or less, net of outstanding bank overdrafts.		
Note 4: Accounts receivable		
Accounts receivable	189,384	437,585
Security deposits	1,152	3,535
	<u>190,536</u>	<u>441,120</u>
Note 5: Other financial assets		
Term deposits	<u>1,957,878</u>	<u>606,217</u>
Note 6: Other assets		
Accrued income	21,437	7,520
Prepayments	7,211	7,010
	<u>28,648</u>	<u>14,530</u>

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

	2020 \$	2019 \$
Note 7: Property plant & equipment		
Land		
Land at valuation	826,000	826,000
Land at cost	259,000	-
Total land	1,085,000	826,000
Buildings		
Buildings at Valuation	1,294,993	1,294,993
Buildings at cost	749,407	372,959
Accumulated depreciation	(363,901)	(319,352)
Total buildings	1,680,499	1,348,600
Plant and equipment		
Plant and equipment at cost	638,758	588,819
Accumulated depreciation	(477,865)	(392,731)
Total plant and equipment	160,893	196,088
Motor vehicles		
Motor vehicles at cost	360,854	323,560
Accumulated depreciation	(210,385)	(149,315)
Total motor vehicles	150,469	174,245
Total property, plant and equipment	3,076,861	2,544,933

Valuation of land and buildings for properties located at 71 Koroit Street and 86 Koroit Street were undertaken by Ludeman Real Estate as at 30 June 2018. Land and buildings are valued at fair value, being the amounts for which the assets could be exchanged between willing parties in an arm's length transaction, based on current prices in an active market.

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2020

(a) Reconciliation of the carrying amounts of each class of asset:

	Land	Buildings	Plant and Equipment	Motor Vehicles	Total
	\$	\$	\$	\$	\$
Balance at 1 July 2019	826,000	1,348,600	196,087	174,246	2,544,933
Additions	259,000	376,448	49,938	37,295	722,681
Disposals	-	-	-	-	-
Depreciation	-	(44,549)	(85,134)	(61,070)	(190,753)
Carrying amount at 30 June 2020	1,085,000	1,680,499	160,891	150,471	3,076,861

	Land	Buildings	Plant and Equipment	Motor Vehicles	Total
	\$	\$	\$	\$	\$
Balance at 1 July 2018	503,000	1,056,865	247,134	93,819	1,900,818
Additions	328,000	372,959	27,933	150,620	879,512
Disposals	(5,000)	(57,326)	(4,984)	(22,327)	(89,637)
Impairment of non-current assets					-
Transfers					-
Depreciation	-	(23,898)	(73,996)	(47,866)	(145,760)
Carrying amount at 30 June 2019	826,000	1,348,600	196,087	174,246	2,544,933

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

	2020	2019
	\$	\$
Note 8: Accounts payable and other payables		
Accounts payable	50,479	69,448
Accrued salaries and wages	43,209	156,429
Settlement of property	-	643,381
Statutory payables	148,169	77,471
	241,857	946,729
Note 9: Employee provisions		
Current		
Employee provisions		
Annual leave	229,209	182,431
Long service leave	141,944	144,878
Other Entitlements	47,062	16,178
	418,215	343,487
Non-current		
Employee provisions		
Long service leave	16,863	53,841
	16,863	53,841
Note 10: Other liabilities		
Income in advance	351,783	299,904
Unearned income	236,439	-
	588,222	299,904

Note 11: Impact of COVID 19 pandemic on Mpower Inc.

On 30 January 2020, COVID-19 was declared as a global pandemic by world health organisation. Since then, various measures are taken by all three levels of Government in Australia to reduce the spread of COVID19. The COVID-19 pandemic has created unprecedented economic uncertainty. Actual economic events and conditions in the future may be materially different from those estimated by Mpower at the reporting date. As responses by government continue to evolve, management recognises it is difficult to reliably estimate with any degree of certainty the potential impact of the pandemic after the reporting date on Mpower, its operations, its future results and financial position.

COVID-19 has impacted on the following areas within Mpower:

- The reduction in revenue in some programs
- The use and application of government funding
- Restrictions to service provision including face-to-face, group and offsite services
- Use of property, plant and equipment
- Occupational health and safety resources

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2020

	2020	2019
	\$	\$
Note 12: Cash Flow Information		
Reconciliation of cash flows from operations with net current year surplus:		
Surplus for the year	751,721	523,823
Non-cash flows in result:		
Depreciation	190,753	145,760
Profit on sale of non-current assets	-	(168,954)
Changes in assets and liabilities:		
(Increase)/decrease in accounts receivable	250,584	(78,144)
(Increase)/decrease in other assets	(14,118)	4,809
Increase/(decrease) in accounts payable and other payables	(704,872)	682,691
Increase/(decrease) in employee provisions	37,750	(14,544)
Increase/(decrease) in other liabilities	288,318	(37,857)
Net cash used in operating activities	<u>800,136</u>	<u>1,057,584</u>

Note 13: Commitments

Operating lease commitments

Non-cancellable operating leases contract for but not recognised in the financial statements.

Payable - minimum lease payments:

- not later than 12 months	11,540	59,581
- between 12 months and five years	-	9,290
- later than five years		

Total operating lease commitments	<u>11,540</u>	<u>68,871</u>
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Note 14: Contingencies

Contingent liabilities

On 15 November 2016, Mpower Inc. received funding from DHHS of \$270,000 for the redevelopment at 84 - 86 Koroit Street Warrnambool, being the Respite and Therapy Centre.

A funding deed was entered into between DHHS and Mpower Inc. with a ten year expiry date, which may require Mpower to pay DHHS their relevant interest, if the property is not utilised for its permitted use.

The entity is unaware of any contingent assets at 30 June 2020. (2019: Nil)

Mpower Inc.

ABN 39 491 685 563

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2020

Note 15: Events after the reporting period

The COVID19 pandemic has created unprecedented economic uncertainty. Actual economic events and conditions in the future may be materially different from those estimated by Mpower at the reporting date. As responses by government continue to evolve, management recognises it is difficult to reliably estimate with any degree of certainty the potential impact of the pandemic after the reporting date on Mpower, its operations, its future results and financial position.

The state of emergency in Victoria was extended on 16 August 2020 until 11 October 2020 and the state of disaster remains in place.

No further matters or circumstances have arisen since 30 June 2020 that has significantly affected, or may significantly affect the Association's operations, the results of those operations, or the Association's state of affairs in future financial years.

Note 16: Related party transactions

No related party transactions noted during the 30 June 2020 financial year. (2019: Nil)

Note 17: Entity details

The registered office of the entity is:

Mpower Inc.

71 Koroit Street

Warrnambool, Vic, 3280

Mpower Inc.

ABN 39 491 685 563

**STATEMENT BY MEMBERS OF THE BOARD
FOR THE YEAR ENDED 30 JUNE 2020**

The board has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the board the financial statements :

1. Presents a true and fair view of the financial position of Mpower Incorporated as at 30 June 2020 and its performance for the year ended at that date
2. At the date of this statement, there are reasonable grounds to believe that Mpower Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the board of management and is signed for and on behalf of the board of management by:


Mr Rhys Boyle
President
Mrs Kerrie Hughson
Treasurer

Dated at Warrnambool, October 2020

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF MPOWER INC.

Opinion

We have audited the financial report of Mpower Inc. (the entity), which comprises the statement of financial position as at 30 June 2020, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and statement by members of the committee.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the entity as at 30 June 2020, and its financial performance and its cash flows for the year then ended in accordance with the financial reporting requirements of the *Associations Incorporation Reform Act (VIC) 2012* and the *Australian Charities and Not-for-profits Commission Act 2012*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the committees' financial reporting responsibilities under the *Associations Incorporation Reform Act (VIC) 2012* and the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Management and Those Charged with Governance for the Financial Report

Management is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards, the *Associations Incorporation Reform Act (VIC) 2012* and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as management determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless management either intends to liquidate the entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.



McLAREN HUNT
AUDIT AND ASSURANCE

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

McLaren Hunt.

McLAREN HUNT
AUDIT AND ASSURANCE

Christopher K.

C.J. KOL
PARTNER

Dated at Warrnambool: 26th October 2020

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Acknowledgements

Mpower acknowledge the generosity of individuals, businesses, community groups, trusts, grants and government departments who support our work to assist children and families and strengthen the community.

Federal Government

- Department of Health
- National Disability Insurance Agency

Victorian State Government

Mpower acknowledges the support of the Victorian Government

- Department of Education and Training
- Department of Health and Human Services



Local Government

- Warrnambool City Council
- Corangamite Shire
- Glenelg Shire
- Moyne Shire
- Southern Grampians Shire

Donors

These donations contributed to the restoration and fencing of playground equipment at Mpower House.

- Geoff and Helen Handbury Foundation
- The William Angliss Charitable Fund
- Midfield Meat International Pty Ltd
- Mr Vern Robson
- Blue Illusion

Community Program Partners

- Nestles Rowing Club
- Port Fairy yacht Club
- Warrnambool Angling Club
- Warrnambool Netball Association
- Warrnambool Surf Lifesaving Club
- South West Sport
- Bunnings
- Warrnambool Indoor Tennis
- Great Ocean Road Ten Pin Bowling
- Meals on Wheels
- Dennington Bowls Club
- Capital Theatre
- Active Sportz

Other Disclosures

The Carers Recognition Act 2012 promotes and values the role of people in care relationships and formally recognises the contribution that carers and people in care relationships make to the social and economic fabric of the Victorian community.

Mpower has taken all practicable measures to comply with its obligations under the Act.

Mpower has promoted the principles of the Act to people in care relationships who receive our services and to the wider community by:

- distributing printed material about the Act at community events or service points
- providing links to state government resource materials on our website
- providing digital and/or printed information about the Act to our partner organisations.

Mpower has taken all practicable measures to ensure our staff have an awareness and understanding of the care relationship principles set out in the Act by:

- developing and implementing a staff awareness strategy about the principles in the Act and what they mean for staff
- induction and training programs offered by the organisation include discussion of the Act and the statement of principles therein.

Mpower has taken all practicable measures to consider the carer relationships principles set out in the Act when setting policies and providing services by:

- reviewing our employment policies such as flexible working arrangements and leave provisions to ensure that these comply with the statement of principles in the Act
- developing a satisfaction survey for distribution at assessment and review meetings, between workers, carers and those receiving care.



A community inspired and empowered by people of all ages and abilities

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