

3<sup>rd</sup> August, 2020

## NOTICE TO Participants and families

In response to the Victorian Government's latest announcement on changes to regional responses to Coronavirus (COVID – 19) and the move to Level 3 restrictions, Mpower has implemented the following actions to protect participants, families and staff.

Mpower Reception remains open to the public with safety implementations in place. All members of the public entering the Mpower building will need to be wearing masks and provide contact details. All staff will be wearing masks and practising social distancing.

To align with State Government requirements, we can safely continue to offer the following services: -

### Disability Services:

- Schools Out will continue for children who attend the Specialist School only
- Essential 1:1 care is provided to participants on a daily/weekly basis
- Short term accommodation 1:1 or for family groups

### Early Childhood Intervention:

The following groups which do not require parents to stay, and services will continue.

- Pre-Kinder Program - Tuesday 9.30am- 12.00noon
- Mpower Towards Independence – Wednesday 10.00am-12.00noon
- SPOT Group (kinder age) - Wednesday 1.45pm-3.00pm
- Speech, Occupational and Behavioural sessions will be conducted over the phone, via Zoom /Telehealth and/or in the office by individual arrangement.
- Key worker and behaviour support

**Intake:** All intake interviews are being conducted via telephone

**Plan Management:** Continuing as usual. All enquiries should be via telephone or email

**Carer Support Program:** Support is continuing via telephone, email or video calls

**Family Support:** Support is continuing via telephone, email or video calls

**Parent Support Program:** Support is continuing via telephone, email or video

Mpower will continue to monitor the State and Federal Government websites for the latest updates, advice and recommendations.

Thank you for your understanding and cooperation in these changing times. Stay safe and take good care of yourselves and each other.



Kerry Nelson  
CEO  
Mpower Inc.

#### SAFETY INITIATIVES

To help limit the risk we ask all Mpower employees and participants to follow the advice that has been given from the Australian Government Department of Health.

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-healthalert>

Please also ensure you always follow these preventative measures:

- ✓ Wash your hands with soap and water for a minimum of 20 seconds. Using hand sanitizer is a temporary solution until you can wash your hands.
- ✓ Wear a mask when you leave home
- ✓ Avoid close contact with others, such as touching. Maintain at least 1.5 meters distance between yourself and others.
- ✓ If you feel unwell stay at home.

For further information, please contact the numbers below -

Coronavirus Health Information Line - The line operates 24 hours a day, seven days a week. 1800 020 080

Health direct hotline - Call this number to speak to a registered nurse about your health concerns. The hotline is open 24 hours a day, 7 days a week.

1800 022 222, <https://www.healthdirect.gov.au/>

As the situation develops further changes may be necessary and we will notify all people affected.